

MINUTES
ORLANDO-ORANGE COUNTY EXPRESSWAY AUTHORITY
OPERATIONS COMMITTEE MEETING
October 6, 2014

Committee Members Present:

Charles Ramdatt, City of Orlando (Committee Chairman)
Jim Harrison, Orange County
Hector Lizasuain, Osceola County
Steve Fussell, Seminole County
Fred Schneider, Lake County

Also Present:

Joseph A. Berenis, Deputy Executive Director of Engineering, Operations, Construction & Maintenance
Laura Kelley, Deputy Executive Director of Finance & Administration
Joseph Passiatore, General Counsel
David Wynne, Director of Toll Operations
Joann Chizlett, Director of IT
Michelle Maikisch, Director of Public Affairs & Communication
Corey Quinn, Director of Expressway Operations
Darleen Mazzillo, Recording Secretary/Executive Assistant
Dan Goff, Florida Toll Services
Barbara Salvo, Florida Toll Services
Amanda Day, Day Communications

CALL TO ORDER

The meeting was called to order at 9:04 a.m. by Committee Chairman Charles Ramdatt.

PUBLIC COMMENT

There was no public comment.

APPROVAL OF MINUTES OF OCTOBER 22, 2013

Mr. Ramdatt questioned whether the committee members have the authority to approve these minutes, since none were present at the October 22, 2013 meeting. General Counsel Joseph Passiatore explained that, as a sunshine committee, the committee does have an obligation to approve these minutes. We looked into this previously when a similar situation occurred with the new CFX Board approving the OOCEA Board meeting minutes. Laura Kelley and David Wynne, who were in attendance at the October

22, 2013 Operations Committee meeting, affirmed that the minutes are true and accurate to the best of their recollection.

A motion was made by Mr. Schneider and seconded by Mr. Fussell to approve the October 22, 2013 Operations Committee minutes as presented, noting the above affirmations. The motion carried with 3 members present and voting AYE by voice vote; Mr. Harrison and Mr. Lizasuain were not present.

BRIEFING ON TOLL OPERATIONS

(Mr. Lizasuain and Mr. Harrison arrived during this presentation.)

Director of Toll Operations David Wynne briefed the committee about CFX's toll operations. See Exhibit "A" for presentation.

Highlights of the presentation:

- CFX Toll Operation Staff
- System Overview
- Area of Operations
- E-PASS Operations
- E-PASS Statistics
- Cash Operations Statistics
- Special Projects
- Violation Business Rules
- Violation Statistics
- Toll System Maintenance

The committee members asked various questions during the presentation, which were answered by Mr. Wynne.

This item will be presented at the Board Workshop on October 9.

CUSTOMER OPINION SURVEY

Michelle Maikisch, Director of Public Affairs and Communication, presented information regarding the Customer Opinion Survey, which was conducted in October 2013. The survey is conducted every two years to gather opinions of E-PASS and cash customers. Ms. Maikisch also talked about customer feedback and communications. See Exhibit "B" for presentation.

Key findings from the Customer Opinion Survey:

1. Time savings are important
2. High satisfaction with the E-PASS program
3. High likelihood of recommending E-PASS
4. Prefer tolls over taxes
5. CFX Roads are:
 - Faster than others
 - Well maintained
 - Safer

Ms. Maikisch presented statistics obtained from the survey responses.

This item will be presented at the Board Workshop on October 9.

SPEED LIMIT ADJUSTMENT FOR S.R. 417 AND S.R. 429

Director of Expressway Operations Corey Quinn gave a presentation regarding a speed limit adjustment for S.R. 417 and S.R. 429. Presentation attached as Exhibit "C."

In early 2013 the Board requested that a speed study be conducted on various segments of our system. In accordance with Florida Statute 316.187 we submitted the speed studies to FDOT for approval. FDOT approved the speed limit modifications on August 21, 2014.

Florida's Turnpike Enterprise has completed their independent studies for their segments of S.R. 417 and S.R. 429. Their results are consistent with ours; their study recommends a change to 70 mph on their system.

The cost for replacement/modification of existing signs is estimated to be \$76,000.

At the October 9 Board meeting staff will request Board approval to adjust the speed limit from 65 mph to 70 mph on CFX portions of S.R. 417 and S.R. 429.

Mr. Ramdatt recommended that we consider looking at variable speed limits during peak periods at the S.R. 408/S.R. 417 interchange. He also recommended that we delay the speed limit increase on a portion of S.R. 417 during construction of the widening project.

OTHER BUSINESS

Mr. Ramdatt would like to tour the system occasionally with CFX staff and suggested the same to the other committee members.

It was mentioned that staff will be scheduling tours for the Board members to visit the operations facilities, in particular the E-PASS call center, toll collection operations center and toll plaza. Committee members will be invited also.

It was suggested that the following items be discussed at the next meeting and/or future meetings:

- Operations Committee Charter Review
- Vision/overview of the Operations Committee
- Future meeting schedule
- Safety concerns and project coordination with the I-4/SR 408 Interchange construction project.
- Variable speed limits on SR 408/SR 417 Interchange
- Centralized Customer Service System (CCSS)
- E-PASS in City of Orlando parking garages

ADJOURNMENT

The meeting was adjourned at 10:55 a.m.

Minutes approved on _____, 2014.

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