



# CENTRAL FLORIDA EXPRESSWAY AUTHORITY

## Operations Committee PayTollo Project Overview

October 19, 2015



# Who is PayTollo Inc.?



**Abenezer Yohalashet**

CEO & Co-Founder



**Evan Wells**

Chief Financial Officer



**Francesco Alex Indaco**

Chief Technology Officer



# CFX and PayTollo



- Proof of Concept Pilot
- Current Tasks
  - Refining process flows
  - Working on test case scenarios
  - Coding



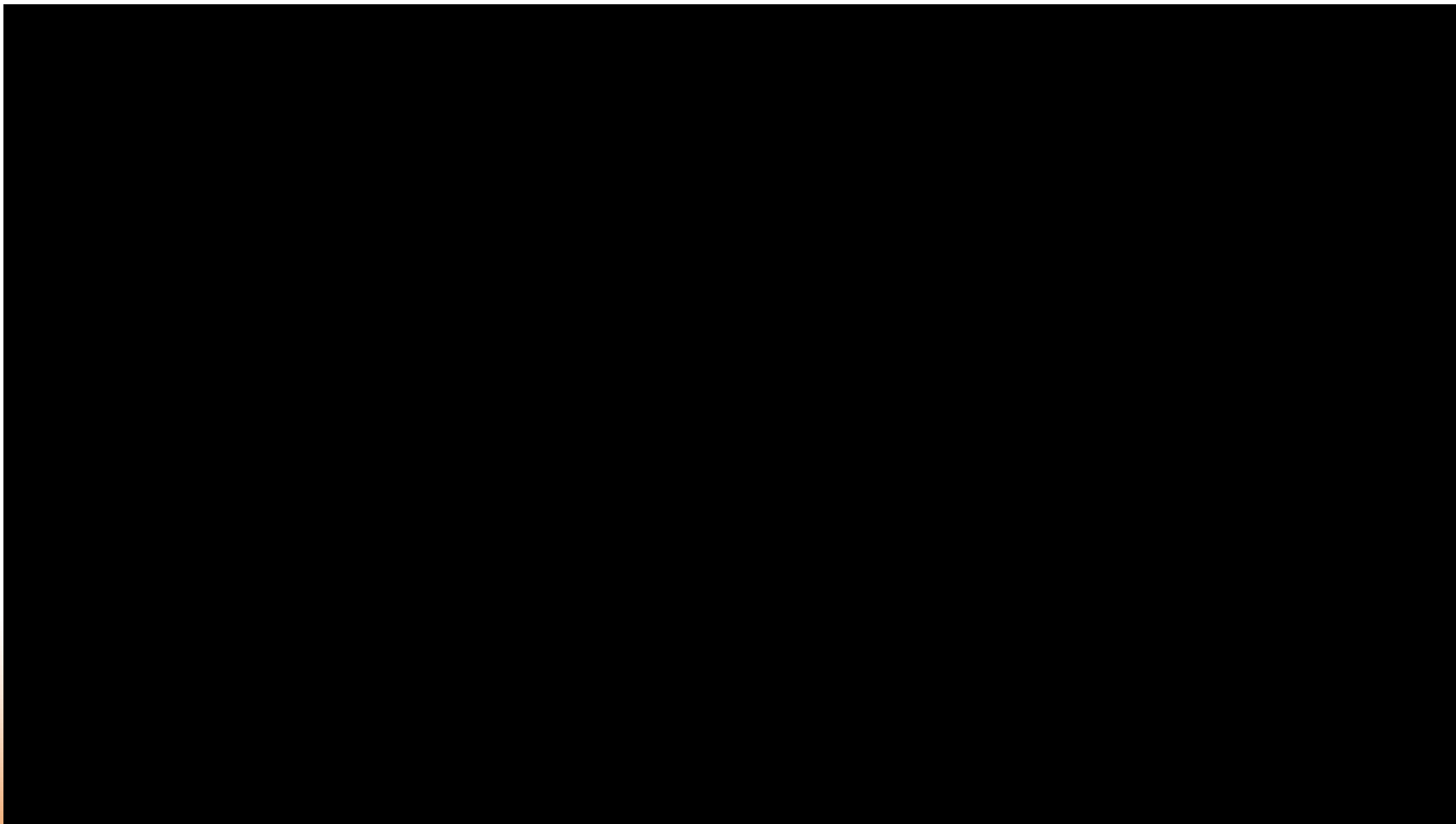
# »»» What is PayTollo™?

- Mobile toll payment platform
- Users download the PayTollo™ App
- Targets the infrequent toll customer
- Alternate to the cash lanes
- Potential to be nationwide



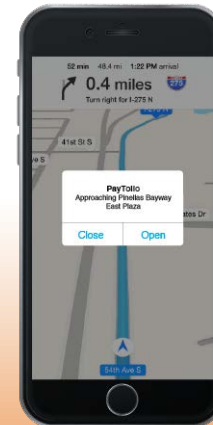


# PayTollo™ Video



# »» User Responsibility

- Download the App
- Create an account with PayTollo™
  - Driver Information
  - Vehicle Information
  - Payment Information
- Drive
  - Notified upon approach
  - Asked if want to pay toll
  - Can wait to say yes/no





# PayTollo Responsibility

- Send all customer license plates to CFX
- Track all transactions from users
- Track whether user will pay or not
- Respond to CFX request for payment
- Forward tolls collected to CFX





# CFX Responsibility

- Receive image due to unpaid toll
- Process image
- Identify plate/state of vehicle
- Request payment from PayTollo if plate matches PayTollo customer
- If PayTollo will pay - toll marked paid
- If no payment from PayTollo - continue CFX process







# Customer Service

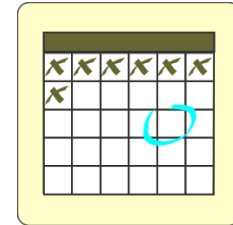
- Collaborative effort
- Scalable virtual call center – PayTollo
- PayTollo <sup>TM</sup> Cares program and complaint management system





# Upcoming Milestones

- December 2015/January 2016
  - Internal testing begins
- January 2016
  - Android App completed
- February 2016
  - Private beta testing begins
- March 2016
  - Soft launch begins
- May 2016
  - Full launch





# Benefits to Customers



- Convenience
  - Pay tolls nationwide with a single account
- Peace of Mind
  - No worries about receiving notices/tickets
- Efficiency
  - Pay all tolls with a single device/cell phone



## Benefits to CFX

- Cost Savings

- No need to send out an invoice
- No need to maintain customer accounts for infrequent users



- Image Tolls Collected Faster

- Toll paid prior to any enforcement efforts
- No waiting for invoice period

- Convenience

- Could benefit visitors to the area



# Questions?

