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Central Florida Expressway Authority

Payment Card Industry (PCI) Assessment

Summary Meeting

June 2016

protiviti®
Risk & Business Consulting.
Internal Audit.

Summary of the Assessment

- Protiviti team performed onsite and remote fieldwork between July 27, 2015 through April 29, 2016.
- Fieldwork was conducted through a variety of methods including documentation review, interviews, technical analysis, and physical investigation.
- In three cases, compensating controls were used to satisfy the PCI Data Security Standard.
- All CFX individuals involved were extremely helpful and well attuned to the importance of the assessment.



PCI Data Security Standard

The assessment focused on controls within the following twelve domains of the PCI Data Security Standard

<i>Build and Maintain a Secure Network</i>	<ol style="list-style-type: none">1. Install and maintain a firewall configuration to protect cardholder data2. Do not use vendor-supplied defaults for system passwords and other security parameters
<i>Protect Cardholder Data</i>	<ol style="list-style-type: none">3. Protect stored cardholder data4. Encrypt transmission of cardholder data across open, public networks
<i>Maintain a Vulnerability Management Program</i>	<ol style="list-style-type: none">5. Use and regularly update anti-virus software or programs6. Develop and maintain secure systems and applications
<i>Implement Strong Access Control Measures</i>	<ol style="list-style-type: none">7. Restrict access to cardholder data by business need to know8. Assign a unique ID to each person with computer access9. Restrict physical access to cardholder data
<i>Regularly Monitor and Test Networks</i>	<ol style="list-style-type: none">10. Track and monitor all access to network resources and cardholder data11. Regularly test security systems and processes
<i>Maintain an Information Security Policy</i>	<ol style="list-style-type: none">12. Maintain a policy that addresses information security for all personnel

Items of Significance

- CFX had to adjust from the PCI version 2.0 approach to segmentation to the version 3.x requirements.
- Two submission date extensions were requested by CFX and approved by BAMS to provide time for the implementation of:
 - Internal two-factor authentication
 - Application Whitelisting solution
 - Privileged account management solution
 - Virtual Observer (call quality assurance software) upgrade
- The service provider Xerox was changed to EGIS.



CFX PCI Status = Compliant

On April 29, 2016...

- ✓ **Compliant PCI Report on Compliance (ROC) was issued by Protiviti**
- ✓ **Attestation of Compliance (AOC) was signed by Protiviti and CFX**
- ✓ **Both the ROC and AOC were submitted to Bank of America Merchant Services (BAMS)**





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