CENTRAL FLORIDA EXPRESSWAY AUTHORITY

MEMORANDUM

TO:	CFX Board Members
FROM:	Aneth Williams Director of Procurement
DATE:	March 28, 2017
RE:	Approval of Contract to Avaya for Maintenance Support on the CFX Phone System (PBX)

Board authorization is requested to issue a contract to Avaya for a three (3) year period for maintenance and support on the CFX Phone System (PBX) in the amount of $310,393.08.

This contract coincides with the anticipated completion of the Phone Upgrade Project and reflects the new upgrades in the Call Center.

This service contract will be funded in future OM&A Budgets.

Reviewed by: ______________________
Rafael Millan
Manager of Software Development

AVAYA

Service Agreement Detail Document
CFE SAUA PREON 7X24 3YRA 050117
For
CENTRAL FLORIDA EXPRESSWAY
Quote Reference Number: 604544
Quote Produced on Mar 31, 2017
Quote Expires on Jul 29, 2017
Estimated Service Agreement Start Date: May 1, 2017

Maintenance Payment Frequency: Annual Prepaid
Maintenance Quote Term in Months: 36
Port Pricing Type: N/A
Region: United States
Currency: USD

* Estimated Subsequent Invoice Amount is for informational purposes only & does not reflect 1) changes associated with utility measurements gathered at true-up, 2) subsequent component additions to already covered product categories or 3) Invoice amounts for items eligible for coverage in yearly increments. Estimated subsequent invoice amounts are calculated assuming that coverage is still available in subsequent years.

* The quoted items included in this report must be covered by a current, unexpired contract to generate a complete quote detail.

Coverage for this MPC/Material has lapsed beyond the grace period, therefore, charges apply and are included in the Re-Initiation fee.

The Maintenance Services being ordered on this Order Form and the associated billing may commence, in some cases, during the Avaya Product warranty period.

Avaya will, at its discretion, perform a true up on no more than a quarterly basis to reconcile future billing on some items which have been added (activated) or removed (deactivated) during the previous period. No credits or cash payments will be issued against previously paid amounts.

Maintenance service unit price associated with CMS Administered Agents and Administered Voice Mail Boxes will remain fixed based on the number of units located at the site at time of the maintenance contract start date. This per unit charge will remain unchanged for the contracted term of maintenance support, independent of quantity changes recorded during true-ups.

Service charges for IP ports and certain Communication Manager applications (including but not limited to Wan Spare Processor, Local Spare Processor, Survivable Remote Processor & IP Agents) located at remote customer sites that are priced under the utility pricing methodology will be invoiced at customer's main/media server location. These service charges will be invoiced based on the coverage option and pricing reflected at the main site or location.

The Re-Initiation Fee Policy can be found at: **Partner Portal > Business Tools, Policies & Processes > Policy Information > Support Services Policies**

ALERT NOTIFICATION FOR QUOTES WITH SS and SSU COVERAGE:

SS Coverage is only billed as FULLY PREPAID. If your SSU annual billed quote has SS items on it, the SS items will be co-terminated with the SSU coverage but will bill as a one-time full prepayment regardless of the billing option selected when creating the quote. Please adjust your purchase order/contract accordingly.

AVAYA

SAP Sold to: 0002683138
FL: 0002683138
Organization Code: B001
Distribution Channel: 01
Payer Ref Number: 0000000000
FL Address:
CENTRAL FLORIDA EXPRESSWAY
4974 ORL TOWER RD
ORLANDO , FL 32807

MPC/Material Code	Description	*Qty	Delayed Billing Date	Months	Monthly Unit Price	Initial Invoice Amount	*Estimated Subsequent Invoice Amount	*Estimated Total Price
Converged Voice Products	**36-Month Term**	**Remote Only Support 24x7**						
000000000000150940	CIRCUIT PACK TN2302 IP MEDIA PROCESSOR	4			$0.00	$0.00	$0.00	$0.00
000000000000151423	CIRCUIT PACK C-LAN INTERFACE TN799	4			$0.00	$0.00	$0.00	$0.00
000000000000170657	CIRCUIT PACK TN2312AP IPSI	4			$0.00	$0.00	$0.00	$0.00
000000000000170663	LINUX MEDIA SERVER MODEM	2			$0.00	$0.00	$0.00	$0.00
000000000000185596	C-LAN INTF CIRCUIT PACK TN799DP	2			$0.00	$0.00	$0.00	$0.00
000000000000224274	IP320 MEDIA RESOURCE CIRCUIT PACK TN2602AP NON GSA	1			$0.00	$0.00	$0.00	$0.00
000000000000263764	DL360G7 SERVER CM SIMPLEX/DUPLEX/MBT/SBC	2			$0.00	$0.00	$0.00	$0.00
000000000700405012	POWER SUPPLY FOR SAMP LITE RMB RHS	1			$0.00	$0.00	$0.00	$0.00
000000000700451172	USB MODEM MT9234ZBA V.92 56K	2			$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
Enterprise Voice Systems	**36-Month Term**	**Remote Only Support 24x7**						
000000000000102913	CIRCUIT PACK AUXILLIARY TRUNK I	1			$0.00	$0.00	$0.00	$0.00
000000000000102924	UNIVERSAL COUPLER	2			$0.00	$0.00	$0.00	$0.00
000000000000102935	CSU MODULE 120A4	7			$0.00	$0.00	$0.00	$0.00
000000000000102947	DEFINITY CIRCUIT PACK DIGITAL 2 WIRE 24 PORTS TN2224	2			$0.00	$0.00	$0.00	$0.00
000000000000103002	DEFINITY TERMINAL ENTERPRISE MGMT 715 BC	1			$0.00	$0.00	$0.00	$0.00
000000000000103090	DEFINITY AUDIX CABLE CONNECTOR ASSEMBLY	1			$0.00	$0.00	$0.00	$0.00
000000000000105827	SWITCHROOM 110AC ADMINISTRATION	3			$0.00	$0.00	$0.00	$0.00
000000000000179316	VAL TN2501 CIRCUIT PACK	1			$0.00	$0.00	$0.00	$0.00
000000000107058950	SWITCHROOM AUXILIARY FIELD	2			$0.00	$0.00	$0.00	$0.00
000000000107214702	CIRCUIT PACK DS1 INTERFACE TN464F	4			$0.00	$0.00	$0.00	$0.00
000000000107784001	CIRCUIT PACK CALL CLASSIFIER TN744D	2			$0.00	$0.00	$0.00	$0.00

MPC/Material Code	Description	*Qty	Delayed Billing Date	Months	Monthly Unit Price	Initial Invoice Amount	*Estimated Subsequent Invoice Amount	*Estimated Total Price
000000000108551755	CIRCUIT PACK TN793B ANALOG 24 PORTS	10			$0.00	$0.00	$0.00	$0.00
000000000108724907	DEFINITY PACKAGE 8MB FLASHCARD	1			$0.00	$0.00	$0.00	$0.00
000000000700012909	24 PORT LINE PATCH PANEL	1			$0.00	$0.00	$0.00	$0.00
000000000700394497	BUS TERMINATOR CIRCUIT PACK AHF110 RHS	2			$0.00	$0.00	$0.00	$0.00
000000000700394794	DS1 INTERFACE TN464HP RHS	1			$0.00	$0.00	$0.00	$0.00
000000000700405020	USB MODEM V.92 56K RHS	1			$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
MSG SRVR DELL R2 HDWR MAINT	**36-Month Term**	**Remote Only Support 24x7**						
000000000000264181	R610 SERVER AURA MESSAGING STANDARD STORAGE	4		12	$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
Paging Systems	**36-Month Term**	**Full Coverage 24x7**						
000000000000101684	MOH SYSTEM MESSAGNER & PERSONALIZED PRODUCTION	1		36	$2.56	$30.72	$30.72	$92.16
000000000406915280	PAGING AMPLIFIER PAGEPAC PLUS 20 WATT 1 ZONE	1		36	$6.23	$74.76	$74.76	$224.28
000000000408184059	PAGING ROUND CEILING 70 VOLT SPEAKER	25		36	$0.69	$207.00	$207.00	$621.00
	MPC Totals -					**$312.48**	**$312.48**	**$937.44**
SA CM GATEWAY LARGE	**36-Month Term**	**Onsite 7x24**						
000000000000230224	SA ON-SITE 24X7 SUPT CM LARGE GATEWAY 3YR AN PREPD	3		36	$99.74	$3,590.64	$3,590.64	$10,771.92
	MPC Totals -					**$3,590.64**	**$3,590.64**	**$10,771.92**
SA MM SERVER	**36-Month Term**	**Onsite 7x24**						
000000000000256171	SA ON-SITE 24X7 SUPT MSG SRV R2-D 3YR AN PREPD	4		36	$236.31	$11,342.88	$11,342.88	$34,028.64
000000000000264181	R610 SERVER AURA MESSAGING STANDARD STORAGE	2			$0.00	$0.00	$0.00	$0.00
		2			$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$11,342.88**	**$11,342.88**	**$34,028.64**
SA_APPL ENBLMT SVCS SW SUPT R6	**36-Month Term**	**Preferred**						
000000000000238268	SA PREFER SUPT AES R6 BASIC TSAPI 3YR AN PREPD	1084		36	$0.24	$3,121.92	$3,121.92	$9,365.76
000000000000238269	UPGRADE ADVANTAGE AES R6 BASIC TSAPI 3YR AN PREPD	1084		36	$0.14	$1,821.12	$1,821.12	$5,463.36
000000000000238292	SA PREFER SUPT AES R6 ADV TSAPI LARGE 3YR AN PREPD	1		36	$208.32	$2,499.84	$2,499.84	$7,499.52
000000000000238293	UPGRADE ADVANTAGE AES R6 ADV TSAPI LARGE 3YR AN PREPD	1		36	$124.25	$1,491.00	$1,491.00	$4,473.00
000000000000238304	SA PREFER SUPT AES R6 DMCC FULL 3YR AN PREPD	75		36	$0.99	$891.00	$891.00	$2,673.00
000000000000238305	UPGRADE ADVANTAGE AES R6 DMCC FULL 3YR AN PREPD	75		36	$0.85	$765.00	$765.00	$2,295.00
000000000000238307	SA PREFER SUPT AES R6 DMCC BASIC 3YR AN PREPD	879		36	$0.24	$2,531.52	$2,531.52	$7,594.56
000000000000238308	UPGRADE ADVANTAGE AES R6 DMCC BASIC 3YR AN PREPD	879		36	$0.14	$1,476.72	$1,476.72	$4,430.16
	MPC Totals -					**$14,598.12**	**$14,598.12**	**$43,794.36**
SA_AURA SW SUPPORT R7	**36-Month Term**	**Preferred**						
000000000000292606	SA PREFER SUPT AURA R7 CORE SUITE 3YR AN PREPD	844		36	$2.03	$20,559.84	$20,559.84	$61,679.52
000000000000292613	UPGRADE ADVANTAGE AURA R7 CORE SUITE 3YR AN PREPD	844		36	$1.06	$10,735.68	$10,735.68	$32,207.04
	MPC Totals -					**$31,295.52**	**$31,295.52**	**$93,886.56**

MPC/Material Code	Description	*Qty	Delayed Billing Date	Months	Monthly Unit Price	Initial Invoice Amount	*Estimated Subsequent Invoice Amount	*Estimated Total Price
SA_AVAYA AURA EXP PRTL SW R7	**36-Month Term**	**Preferred**						
000000000000249956	SA PREFER SUPT AAEP R7 3YR AN PREPD	48		36	$13.09	$7,539.84	$7,539.84	$22,619.52
000000000000249964	UPGRADE ADVANTAGE AAEP R7 3YR AN PREPD	48		36	$4.26	$2,453.76	$2,453.76	$7,361.28
000000000000250952	SA PREFER SUPT AAEP R7 ZONE 3YR AN PREPD	48		36	$0.00	$0.00	$0.00	$0.00
000000000000250958	UPGRADE ADVANTAGE AAEP R7 ZONE 3YR AN PREPD	48		36	$0.00	$0.00	$0.00	$0.00
000000000000251835	SA PREFER SUPT AAEP R7 CM CONNECT 3YR AN PREPD	48		36	$0.69	$397.44	$397.44	$1,192.32
	MPC Totals -					**$10,391.04**	**$10,391.04**	**$31,173.12**
SA_CALL CENTER SW SUPPORT R6	**36-Month Term**	**Preferred**						
000000000000236182	SA PREFER SUPT CC R6 ELITE MULTI CHANNEL 1-400 3YR AN PREPD	75		36	$5.22	$4,698.00	$4,698.00	$14,094.00
000000000000236188	UPGRADE ADVANTAGE CC R6 ELITE MULTI CHANNEL 1-400 3YR AN PREPD	75		36	$2.04	$1,836.00	$1,836.00	$5,508.00
	MPC Totals -					**$6,534.00**	**$6,534.00**	**$19,602.00**
SA_CALL CENTER SW SUPPORT R7	**36-Month Term**	**Preferred**						
000000000000291729	SA PREFER SUPT CC R7 ELITE AGENT 3YR AN PREPD	75		36	$4.92	$4,428.00	$4,428.00	$13,284.00
000000000000291736	UPGRADE ADVANTAGE CC R7 ELITE AGENT 3YR AN PREPD	75		36	$2.31	$2,079.00	$2,079.00	$6,237.00
	MPC Totals -					**$6,507.00**	**$6,507.00**	**$19,521.00**
SA_CALL MGMT SYSTEM SW R18	**36-Month Term**	**Preferred**						
000000000000293110	SA PREFER SUPT CMS R18 AGT 1-250 3YR AN PREPD	50		36	$1.78	$1,068.00	$1,068.00	$3,204.00
		25		36	$1.78	$534.00	$534.00	$1,602.00
000000000000293116	UPGRADE ADVANTAGE CMS R18 AGT 1-250 3YR AN PREPD	50		36	$2.31	$1,386.00	$1,386.00	$4,158.00
		25		36	$2.31	$693.00	$693.00	$2,079.00
000000000000293200	SA PREFER SUPT CMS R18 SUPERVISOR 3YR AN PREPD	18		36	$5.06	$1,092.96	$1,092.96	$3,278.88
000000000000293212	SA PREFER SUPT CMS R18 INITIAL AUTO CALL DIST 3YR AN PREPD	2		36	$0.00	$0.00	$0.00	$0.00
000000000000334744	SA PREFER SUPT CMS R18 3PARTY REAL TIME 3YR AN PREPD	1		36	$195.93	$2,351.16	$2,351.16	$7,053.48
000000000000334750	UPGRADE ADVANTAGE CMS R18 3PARTY REAL TIME 3YR AN PREPD	1		36	$56.80	$681.60	$681.60	$2,044.80
	MPC Totals -					**$7,806.72**	**$7,806.72**	**$23,420.16**
SA_SAL SW SUPPORT R1_5	**36-Month Term**	**Preferred**						
000000000000253607	SA PREFER SUPT SAL R1.5 STANDALONE GATEWAY DOWNLOADABLE TRACKING	4		36	$0.00	$0.00	$0.00	$0.00
000000000000253609	SA PREFER SUPT SAL R1.5 POLICY SERVER DOWNLOADABLE TRACKING	1		36	$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
SA_SAL SW SUPPORT R2	**36-Month Term**	**Preferred**						
000000000000253617	SA PREFER SUPT SAL R2 STANDALONE GATEWAY APP ON VAPP TRACKING	6		36	$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**

MPC/Material Code	Description	*Qty	Delayed Billing Date	Months	Monthly Unit Price	Initial Invoice Amount	*Estimated Subsequent Invoice Amount	*Estimated Total Price
SA_UNIFIED COMM EDITION R2	**36-Month Term**	**Preferred**						
000000000000242262	SA PREFER SUPT UCE R5.2+ ONE-X MOBILE R1/R5 CLIENT /E	829		36	$0.00	$0.00	$0.00	$0.00
000000000000242274	SA PREFER SUPT UCE R5.2+ ONE-X COMMUNICATOR R5 /E	829		36	$0.00	$0.00	$0.00	$0.00
000000000000242286	SA PREFER SUPT UCE R5.2+ ONE-X PORTAL R5 STANDARD /E	829		36	$0.00	$0.00	$0.00	$0.00
000000000000242310	SA PREFER SUPT UCE R5.2+ EC500 R8 SINGLE MODE /E	829		36	$0.00	$0.00	$0.00	$0.00
000000000000249522	UPGRADE ADVANTAGE UCE R5.2+ ONE-X MOBILE R1/R5 CLIENT /E	829		36	$0.00	$0.00	$0.00	$0.00
000000000000249528	UPGRADE ADVANTAGE UCE R5.2+ ONE-X COMMUNICATOR R5 /E	829		36	$0.00	$0.00	$0.00	$0.00
000000000000249534	UPGRADE ADVANTAGE UCE R5.2+ ONE-X PORTAL R5 STANDARD /E	829		36	$0.00	$0.00	$0.00	$0.00
000000000000249546	UPGRADE ADVANTAGE UCE R5.2+ EC500 R8 SINGLE MODE /E	829		36	$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
SQRN: 769820	**Sold To Totals -**					**$92,378.40**	**$92,378.40**	**$277,135.20**

SAP Sold to: 0004563577
FL: 0004563577
Organization Code: B001
Distribution Channel: 01
Payer Ref Number: 0000000000
FL Address:
Orlando Orange Cty Expressway
8302 East West Expressway
ORLANDO , FL 32835

MPC/Material Code	Description	*Qty	Delayed Billing Date	Months	Monthly Unit Price	Initial Invoice Amount	*Estimated Subsequent Invoice Amount	*Estimated Total Price
Converged Voice Products	**36-Month Term**	**Remote Only Support 24x7**						
000000000000170663	LINUX MEDIA SERVER MODEM	1			$0.00	$0.00	$0.00	$0.00
000000000000170899	MM711 ANALOG MEDIA MODULE	1			$0.00	$0.00	$0.00	$0.00
000000000000170900	MM710 T1/TE MEDIA MODULE	1			$0.00	$0.00	$0.00	$0.00
000000000000170901	MM760 VOICE OVER IP MEDIA MODULE	2			$0.00	$0.00	$0.00	$0.00
000000000700259898	AVAYA G700 MEDIA GATEWAY ASSEMBLY	3			$0.00	$0.00	$0.00	$0.00
000000000700463532	S8300D SERVER - NON GSA	1			$0.00	$0.00	$0.00	$0.00
000000000700466626	MM711 ANALOG MEDIA MODULE - NON GSA	1			$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
MSG SRVR DELL R2 HDWR MAINT	**36-Month Term**	**Remote Only Support 24x7**						
000000000000264181	R610 SERVER AURA MESSAGING STANDARD STORAGE	1		12	$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
SA CM SERVER SMALL	**36-Month Term**	**Onsite 7x24**						
000000000000230044	SA ON-SITE 24X7 SUPT CM SMALL SERVER 3YR AN PREPD	1		36	$50.64	$607.68	$607.68	$1,823.04
000000000700463532	S8300D SERVER - NON GSA	1			$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$607.68**	**$607.68**	**$1,823.04**
SA MM SERVER	**36-Month Term**	**Onsite 7x24**						
000000000000256171	SA ON-SITE 24X7 SUPT MSG SRV R2-D 3YR AN PREPD	1		36	$236.31	$2,835.72	$2,835.72	$8,507.16
000000000000264181	R610 SERVER AURA MESSAGING STANDARD STORAGE	1			$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$2,835.72**	**$2,835.72**	**$8,507.16**
SA_AURA SW SUPPORT R6	**36-Month Term**	**Preferred**						
000000000000250581	SUPT ADV PREFERRED TRACKING REMOTE SITE AURATM R6	1		36	$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
SA_AURA SW SUPPORT R7	**36-Month Term**	**Preferred**						

MPC/Material Code	Description	*Qty	Delayed Billing Date	Months	Monthly Unit Price	Initial Invoice Amount	*Estimated Subsequent Invoice Amount	*Estimated Total Price
000000000000292934	SUPT ADV PREFERRED REMOTE SITE TRACKING AURA R7	1		36	$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
SA_SAL SW SUPPORT R2	**36-Month Term**	**Preferred**						
000000000000253617	SA PREFER SUPT SAL R2 STANDALONE GATEWAY APP ON VAPP TRACKING	1		36	$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
SA_SVC LEVEL AGREEMENT SW R2	**36-Month Term**	**Preferred**						
000000000000236781	SUPT ADV PREFERRED TRACKING REMOTE SITE SLA R2	1		36	$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
SQRN: 28695	**Sold To Totals -**					**$3,443.40**	**$3,443.40**	**$10,330.20**

SAP Sold to: 0004563602
FL: 0004563602
Organization Code: B001
Distribution Channel: 01
Payer Ref Number: 0000000000
FL Address:
Orlando Orange Cty Expressway
762 S GOLDENROD RD
ORLANDO , FL 32822-8108

MPC/Material Code	Description	*Qty	Delayed Billing Date	Months	Monthly Unit Price	Initial Invoice Amount	*Estimated Subsequent Invoice Amount	*Estimated Total Price
Converged Software	**36-Month Term**	**Remote Only Support 24x7**						
000000000000170869	CM LSP SOFTWARE LIC S8300 MS LIC:DS	1			$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
Converged Voice Products	**36-Month Term**	**Remote Only Support 24x7**						
000000000000170663	LINUX MEDIA SERVER MODEM	1			$0.00	$0.00	$0.00	$0.00
000000000000170900	MM710 T1/TE MEDIA MODULE	3			$0.00	$0.00	$0.00	$0.00
000000000000170901	MM760 VOICE OVER IP MEDIA MODULE	1			$0.00	$0.00	$0.00	$0.00
000000000700259898	AVAYA G700 MEDIA GATEWAY ASSEMBLY	1			$0.00	$0.00	$0.00	$0.00
000000000700463532	S8300D SERVER - NON GSA	1			$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
SA CM SERVER SMALL	**36-Month Term**	**Onsite 7x24**						
000000000000230044	SA ON-SITE 24X7 SUPT CM SMALL SERVER 3YR AN PREPD	1		36	$50.64	$607.68	$607.68	$1,823.04
000000000700463532	S8300D SERVER - NON GSA	1			$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$607.68**	**$607.68**	**$1,823.04**
SA_AURA SW SUPPORT R6	**36-Month Term**	**Preferred**						
000000000000250581	SUPT ADV PREFERRED TRACKING REMOTE SITE AURATM R6	1		36	$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
SA_AURA SW SUPPORT R7	**36-Month Term**	**Preferred**						
000000000000292934	SUPT ADV PREFERRED REMOTE SITE TRACKING AURA R7	1		36	$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
SA_AV APP VRTL PLTFRM SW R7	**36-Month Term**	**Preferred**						
000000000000293650	SA PREFER SUPT AAVP R7 SINGLE CPU EMBD SRV ENBL 3YR AN PREPD	1		36	$3.86	$46.32	$46.32	$138.96

MPC/Material Code	Description	*Qty	Delayed Billing Date	Months	Monthly Unit Price	Initial Invoice Amount	*Estimated Subsequent Invoice Amount	*Estimated Total Price
000000000000293656	UPGRADE ADVANTAGE AAVP R7 SINGLE CPU EMBD SRV ENBL 3YR AN PREPD	1		36	$0.89	$10.68	$10.68	$32.04
	MPC Totals -					**$57.00**	**$57.00**	**$171.00**
SA_SVC LEVEL AGREEMENT SW R2	**36-Month Term**	**Preferred**						
000000000000236781	SUPT ADV PREFERRED TRACKING REMOTE SITE SLA R2	1		36	$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
SQRN: 5539	**Sold To Totals -**					**$664.68**	**$664.68**	**$1,994.04**

SAP Sold to: 0004563605
FL: 0004563605
Organization Code: B001
Distribution Channel: 01
Payer Ref Number: 0000000000
FL Address:
ORLANDO ORANGE CTY EXPRESSWAY
8919 W COLONIAL DR
OCOEE , FL 34761

MPC/Material Code	Description	*Qty	Delayed Billing Date	Months	Monthly Unit Price	Initial Invoice Amount	*Estimated Subsequent Invoice Amount	*Estimated Total Price
Converged Software	**36-Month Term**	**Remote Only Support 24x7**						
000000000000170869	CM LSP SOFTWARE LIC S8300 MS LIC:DS	1			$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
Converged Voice Products	**36-Month Term**	**Remote Only Support 24x7**						
000000000000170663	LINUX MEDIA SERVER MODEM	1			$0.00	$0.00	$0.00	$0.00
000000000000170899	MM711 ANALOG MEDIA MODULE	2			$0.00	$0.00	$0.00	$0.00
000000000000170900	MM710 T1/TE MEDIA MODULE	2			$0.00	$0.00	$0.00	$0.00
000000000000170901	MM760 VOICE OVER IP MEDIA MODULE	1			$0.00	$0.00	$0.00	$0.00
000000000700259898	AVAYA G700 MEDIA GATEWAY ASSEMBLY	1			$0.00	$0.00	$0.00	$0.00
000000000700463532	S8300D SERVER - NON GSA	1			$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
SA CM SERVER SMALL	**36-Month Term**	**Onsite 7x24**						
000000000000230044	SA ON-SITE 24X7 SUPT CM SMALL SERVER 3YR AN PREPD	1		36	$50.64	$607.68	$607.68	$1,823.04
000000000700463532	S8300D SERVER - NON GSA	1			$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$607.68**	**$607.68**	**$1,823.04**
SA_AURA SW SUPPORT R6	**36-Month Term**	**Preferred**						
000000000000250581	SUPT ADV PREFERRED TRACKING REMOTE SITE AURATM R6	1		36	$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
SA_AURA SW SUPPORT R7	**36-Month Term**	**Preferred**						
000000000000292934	SUPT ADV PREFERRED REMOTE SITE TRACKING AURA R7	1		36	$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
SA_AV APP VRTL PLTFRM SW R7	**36-Month Term**	**Preferred**						
000000000000293650	SA PREFER SUPT AAVP R7 SINGLE CPU EMBD SRV ENBL 3YR AN PREPD	1		36	$3.86	$46.32	$46.32	$138.96

MPC/Material Code	Description	*Qty	Delayed Billing Date	Months	Monthly Unit Price	Initial Invoice Amount	*Estimated Subsequent Invoice Amount	*Estimated Total Price
000000000000293656	UPGRADE ADVANTAGE AAVP R7 SINGLE CPU EMBD SRV ENBL 3YR AN PREPD	1		36	$0.89	$10.68	$10.68	$32.04
	MPC Totals -					**$57.00**	**$57.00**	**$171.00**
SA_SVC LEVEL AGREEMENT SW R2	**36-Month Term**	**Preferred**						
000000000000236781	SUPT ADV PREFERRED TRACKING REMOTE SITE SLA R2	1		36	$0.00	$0.00	$0.00	$0.00
	MPC Totals -					**$0.00**	**$0.00**	**$0.00**
SQRN: 5539	**Sold To Totals -**					**$664.68**	**$664.68**	**$1,994.04**
	Grand Totals -					**$97,151.16**	**$97,151.16**	**$291,453.48**