


CENTRAL FLORIDA EXPRESSWAY AUTHORITY

MEMORANDUM

TO: CFX Board Members

FROM: Aneth Williams 
Director of Procurement


DATE: August 29, 2016

RE: Approval of Purchase Order with Oracle
for Software Update Licenses and Support

Board approval is requested to issue a Purchase Order to Oracle in the amount of \$61,103.08 to update various database software licenses and continue product support for a one-year period from November 15, 2016 to November 14, 2017.

Oracle has been designated as a single source provider for these services.

This amount has been budgeted for in the OM&A's Budget.

Reviewed by: 
Corey Quinn
Chief of Technology/Operations



10-Aug-16

Rafael Millan
Central Florida Expressway Authority (CFX)
4974 ORL Tower Rd
ORLANDO
FL 32807
United States

Dear Rafael Millan

The technical support services provided under support service number 2572502 will expire, or have expired, on 14-Nov-16. Please find attached an ordering document for the renewal of these technical support services. If applicable, the attached ordering document may include technical support services that you have requested to order that are in addition to the technical support services that you are renewing.

To prevent interruption to and/ or termination of technical support services, please complete your order for the renewal of technical support services, identified in the ordering document, by issuing a form of payment acceptable to Oracle in accordance with the Order Processing Details section of the ordering document on or before 16-Oct-16.

If you have questions regarding your order or require further information, please contact me at the e-mail address or telephone number provided below.

Regards,

Tina Brister
Oracle Support Services
E-mail: tina.brister@oracle.com
Tel.: 6154770230
Fax:



GENERAL INFORMATION

OFFER EXPIRATION		ORACLE: Oracle America, Inc.	
Support Service Number:	2572502	Oracle Support Sales Representative:	Tina Brister
Offer Expires:	14-Nov-16	Telephone:	6154770230
		Fax:	
		E-mail:	tina.brister@oracle.com
CUSTOMER: Central Florida Expressway Authority (CFX)			
CUSTOMER QUOTE TO		CUSTOMER BILL TO	
Account Contact:	Rafael Millan	Account Contact:	ACCOUNTS PAYABLE
Account Name:	Central Florida Expressway Authority (CFX)	Account Name:	Central Florida Expressway Authority (CFX)
Address:	4974 ORL Tower Rd ORLANDO FL 32807 United States	Address:	4974 ORL Tower Road ORLANDO FL 32807 United States
Telephone:	407 894-5065	Telephone:	407-316.3800
Fax:		Fax:	
E-mail:	millanr@oocea.com	E-mail:	CHIZLETT@OOCEA.COM

"You" and "Your" as referenced in this ordering document refers to the Customer identified in the table above.

Oracle may provide certain notices about technical support services via e-mail. Accordingly, please verify and update the Customer Quote To and Customer Bill To information in the above table to help ensure that You receive such communications from Oracle. If changes are required to the Customer Quote To and Customer Bill To information, please e-mail or fax the updated information, with Your support service number 2572502, to Your Oracle Support Sales Representative identified in the table above.

SERVICE DETAILS

Program Technical Support Services							
Service Level: Software Update License & Support							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Oracle Database Enterprise Edition - Processor Perpetual	15666686	1		FULL USE	15-Nov-16	14-Nov-17	5,166.90
Oracle Database Enterprise Edition - Processor Perpetual	15666686	3		FULL USE	15-Nov-16	14-Nov-17	25,580.64
Oracle Database Standard Edition - Processor Perpetual	15666686	13		FULL USE	15-Nov-16	14-Nov-17	25,188.64
Oracle Partitioning - Processor Perpetual	15666686	4		FULL USE	15-Nov-16	14-Nov-17	5,166.90

Program Technical Support Fees: USD 61,103.08

Total Price: USD 61,103.08

Plus applicable tax

Please note the following:

- If You have questions regarding the Service Details section of this ordering document, or believe that corrections are required, please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- Please review Oracle's technical support policies, including the Lifetime Support Policy, before entering into this ordering document. Under Oracle's Lifetime Support Policy, the support level for an Oracle product, if applicable, may change during the term of the services purchased under this ordering document. If extended support is offered, an additional fee will be charged for such support if ordered. If You would like to purchase extended support please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- If Oracle accepts Your order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this ordering document will be provided through the end date specified in the table for the applicable programs and/ or hardware.
- If any of the fields listed in the Service Details table above are blank, then such fields do not apply for the applicable programs and/or hardware for which You are purchasing technical support services.

TECHNICAL SUPPORT SERVICES TERMS

If the Customer and the Customer Quote To name identified in the General Information table above are not the same, Central Florida Expressway Authority (CFX) represents that Customer has authorized Central Florida Expressway Authority (CFX) to execute this ordering document on Customer's behalf and to bind Customer to the terms described herein. Central Florida Expressway Authority (CFX) agrees that the services ordered are for the sole benefit of Customer and shall only be used by Customer. Central Florida Expressway Authority (CFX) agrees to advise Customer of the terms of this ordering document as well as any communications received from Oracle regarding the services.

If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this ordering document; and, b) any failure of Central Florida Expressway Authority (CFX) to make timely payment per the terms of this ordering document shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this ordering document.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which technical support has been ordered. You should review the technical support policies prior to entering into this ordering document. The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>.

The technical support services acquired under this ordering document are governed by the terms and conditions of the US-PS-TSSA-378133 ("agreement"). Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired.

This ordering document incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this ordering document and the agreement, this ordering document shall take precedence.

ORDER PROCESSING DETAILS

Your order is subject to Oracle's acceptance. Your order is deemed to be placed when You provide Oracle with details for payment (e.g., Your purchase order or a credit card confirmation for the order as detailed below) or an executed Oracle Financing contract. Once placed, Your order shall be nonrefundable, except as provided in the agreement.

Technical Support fees are invoiced Quarterly in Arrears. All fees payable to Oracle are due within 30 NET from date of invoice.

Oracle will issue an invoice to You upon receipt of a purchase order or a form of payment acceptable to Oracle. You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income. Regardless of the form of payment:

- Unless you are an U.S. federal government entity, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If Central Florida Expressway Authority (CFX) is a tax exempt organization and is not an U.S. federal government entity, a copy of Central Florida Expressway Authority (CFX)'s tax exemption certificate must be submitted with Central Florida Expressway Authority (CFX)'s purchase order or credit card.

Purchase Order

If the technical support services on this ordering document will be ordered and paid under a purchase order, the purchase order must be in a non-editable format (e.g., PDF) and include the following information:

- Support Service Number: 2572502
- Total Price: USD 61,103.08 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, Central Florida Expressway Authority (CFX) agrees that the terms of this ordering document and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered under this ordering document.

Please e-mail or fax the purchase order to Oracle in accordance with the Remittance Details section below.

Credit Card Confirmation

If the technical support services on this ordering document will be ordered and paid by credit card, please complete the information in this section and return it to Oracle in accordance with the Remittance Details section below. The credit card used to make payment must be valid for the entire support services term. Please note that Oracle is unable to process credit card transactions of USD \$100,000 or greater or transactions that are not in USD.

Credit Card Number

Credit Card Type (Visa, MasterCard, AMEX, JCB (for Japan only))

Expiration Date

Billing Address (associated with Credit Card)

City, State, and Zip (associated with Credit Card)

Authorized Signature

Name (as it appears on the credit card)

In issuing this credit card confirmation, Central Florida Expressway Authority (CFX) agrees that only the terms of this ordering document and the agreement shall apply to the technical support services ordered under this ordering document. No terms attached or submitted with the credit card confirmation shall apply

Remittance Details

Purchase orders or credit card details for the technical support services ordered under this ordering document should be sent to:

Attn: Tina Brister
Oracle Support Services
Fax:
E-mail: tina.brister@oracle.com



ORLANDO - ORANGE COUNTY

4974 ORL TOWER ROAD, ORLANDO, FLORIDA 32807
TELEPHONE (407) 690-5000 • FAX (407) 690-5011 • WWW.OOCEA.COM

DATE: March 2, 2009

VENDOR NAME: Oracle Corp.

VENDOR ADDRESS: PO BOX 71028
Chicago, IL 60694-1028

The following is a list of reasons to use Standardization as a basis for pricing with this Vendor:

The software purchased from this vendor is currently used in all 13 of our plazas and as well as on the host and backup host systems as the database platform for our toll collection system. The software support is purchased from the software manufacturer. The support includes troubleshooting problems, bug fixes and new software versions on the same platform for no additional cost. Without the maintenance, if there was a software bug or we ran into a problem with the software, we would be unable to get support of it. Since Oracle is the manufacturer, only they can make changes to their proprietary software. There is no where else to get this support.

Joann M. Chizlett
Director of Information Technology

RICHARD T. CROTTY
Chairman

TANYA T. JUAREZ
Vice Chairman

MARK C. FILBURN
Secretary/Treasurer

NORANNE B. DOWNS, P.E.
Board Member

WALTER A. KETCHAM, JR.
Board Member

MICHAEL SNYDER, P.E.
Executive Director

Saul Rivas

From: Joann Chizlett
Sent: Monday, December 17, 2012 11:32 AM
To: Saul Rivas
Cc: Rafael Millan
Subject: RE: Oracle Justification Letter

Thanks!

From: Saul Rivas
Sent: Monday, December 17, 2012 11:18 AM
To: Joann Chizlett
Cc: Rafael Millan
Subject: RE: Oracle Justification Letter

Thanks, I'll attach this email to the Letter.

Saul

From: Joann Chizlett
Sent: Monday, December 17, 2012 11:15 AM
To: Saul Rivas
Cc: Rafael Millan; Joann Chizlett
Subject: RE: Oracle Justification Letter

Saul:

This justification is still valid. The only change is that I believe there are now 14 plazas since we added Dallas last year. Thanks.

- Joann

From: Saul Rivas
Sent: Monday, December 17, 2012 9:46 AM
To: Joann Chizlett
Cc: Rafael Millan
Subject: Oracle Justification Letter

Joann,

Attached you'll find the Oracle Justification Letter dated 3/2/2009. This Justification Letter is over 3 years old. Please advise if this vendor still a Single Source and keep using the same Justification Letter. Please let me know if you have any questions

Thanks

Saul

CENTRAL FLORIDA EXPRESSWAY AUTHORITY

DATE: August, 30th, 2016

VENDOR NAME: ORACLE AMERICA INC

VENDOR ADDRESS: PO BOX 71028
Chicago, IL 60694-1028


The following is a list of reasons to use Standardization as a basis for pricing with this Vendor:

The software purchased from this vendor is currently used as the database platform for our Toll Collection System on both the main Host and backup Host servers as well as on all of our servers located in all of the plazas. The software support is purchased directly from the software manufacturer and it includes new software versions, security updates, bug fixes and technical support for troubleshooting problems at no additional cost. Without this maintenance we would be unable to address any potential bug, security vulnerability or problem with the software. Since Oracle is the manufacturer, only they can make modifications to their proprietary software, so there is no other vendor that can provide this support to us.



Corey Quinn
Chief of Technology/Operations

Signature of Procurement Director: _____



Date: _____

8-30-16