

CENTRAL FLORIDA EXPRESSWAY AUTHORITY

MINUTES
CENTRAL FLORIDA EXPRESSWAY AUTHORITY
OPERATIONS COMMITTEE MEETING
October 16, 2017
Location: CFX Board Room

Committee Members Present:

Fred Schneider, Lake County Representative, Chairman
Mark Meyer, Citizen Representative
Steve Fussell, Seminole County Representative

Committee Members Not Present:

Francis Flynn, City of Orlando Representative
Mark Massaro, Orange County Representative
Beth Knight, Osceola County Representative

Also Present:

Ruth Valentin, Recording Secretary/Administrative Coordinator
Laura Kelley, Executive Director
Linda Lanosa, Deputy General Counsel
Michelle Maikisch, Chief of Staff/Public Affairs Officer
Corey Quinn, Chief of Technology/Operations
Joann Chizlett, Director of Special Projects
Christie Seabury, Manager of Business Relations
Bryan Homayouni, Manager of Traffic Operations
Tawny O'lore, Osceola County

1. **CALL TO ORDER**

The meeting was called to order at 10:38 a.m. by Chairman Fred Schneider.

2. **PUBLIC COMMENT**

There was no public comment.

3. **APPROVAL OF MINUTES**

Chairman Fred Schneider informed the committee that there was not a quorum and item number three, approval of the February 27, 2017 minutes will be removed as an agenda item. This item will be added to the next Operations Committee meeting.

4. POST HURRICANE UPDATE

Laura Kelley provided a post hurricane update to the committee. The committee was informed that CFX staff, consultants, and contractors worked before, during, and after the hurricane to ensure that roadways were clear. The depression near Wekiva Parkway has been repaired. The depression on New Independence Parkway plaza, southbound lanes are closed for repair and should be re-opened within a few weeks. Due to the suspension of tolls CFX had a revenue impact of 18.7 million dollars.

5. NEW CUSTOMER FOCUSED INITIATIVES- BLACKSTONE AND NEW PROCESS FOR TAG REGISTRATION HOLD RELEASE

Corey Quinn presented the New Customer Payment Option and the New Process for Tag Registration Hold Release to the committee.

(This item was presented for information only. No formal committee action was taken.)

6. BUSINESS ACCOUNT INITIATIVES

Christie Seabury presented the Business Account Initiatives to the committee.

(This item was presented for information only. No formal committee action was taken.)

7. TOLL SYSTEM REPLACEMENT UPDATE

Joann Chizlett presented an update on the Toll System Replacement Project.

(This item was presented for information only. No formal committee action was taken.)

8. CFX'S PREPERATION FOR CONNECTED/AUTOMATED VEHICLES

Bryan Homayouni presented CFX's Preparation for Connected/Automated Vehicles.

(This item was presented for information only. No formal committee action was taken.)

9. OTHER BUSINESS

Laura Kelley thanked Mr. Meyers for attending the Wekiva Parkway tour.

Ms. Kelley updated the Committee on the Turnpike Interoperability Agreement. Ms. Kelley stated that the Turnpike provided a notice stating they would like to terminate the Interoperability Agreement in order to renegotiate the agreement. The Turnpike wanted to charge a transaction processing fee. It was agreed upon that a three cent charge will take place when using each other's toll roads. This agreement will stand for the next 10 years.

The next Wekiva Parkway ribbon cutting will be held in April of 2018. Innovation Way is scheduled to open spring of 2018.

Steve Fussell recommended to provide the Dashboard for future Operations Committee meetings.

Ms. Kelley also updated the committee on the Reload lanes. It was stated that there are three locations the Reload lanes now operate. They are located on SR 408 Conway toll plaza, SR 417 John Young toll plaza, and SR 429 Forest Lake toll plaza. The Reload lanes allow customers to drive up and open an E-PASS account.

It was discussed that the next Operations Committee meeting will be held in December 2017.

10. ADJOURNMENT

The meeting adjourned at 11:40 a.m.

Minutes approved on 12/4, 2017.

Pursuant to the Florida Public Records Law and CFX Records Management Policy, audio tapes of all Board and applicable Committee meetings are maintained and available upon request to the Records Management Liaison Officer at publicrecords@CFXway.com or 4974 ORL Tower Road, Orlando, FL 32807.