PERFORMANCE DASHBOARD
SEPTEMBER 2016
Fiscal year runs from July 1-June 30

CUSTOMER SERVICE

<table>
<thead>
<tr>
<th>Activity</th>
<th>Actual</th>
<th>Avg</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service Center: East</td>
<td>9,874</td>
<td>10,130</td>
<td>&lt;5m</td>
</tr>
<tr>
<td>Service Center: West</td>
<td>2,685</td>
<td>3,224</td>
<td>&lt;5m</td>
</tr>
</tbody>
</table>

SERVICE CENTER: MINUTE INTERVALS

- Call Center: 63,898 | 66,659 | 0:22 | <1m

CALL CENTER: MINUTE INTERVALS

- Actual: 89% 6% 2% 1% 1%

AVERAGE SPEED: PEAK DIRECTION

- SR 408: W. SR 50 to E. SR 50
  - AM Peak (6-9) mph: 55-65
  - PM Peak (4-7) mph: 55-70

- SR 429: Seidel Rd. to SR 414
  - AM Peak (6-9) mph: 70
  - PM Peak (4-7) mph: 65

- SR 417: Intl Dr. to Seminole Co. Line
  - AM Peak (6-9) mph: 55-70
  - PM Peak (4-7) mph: 65

- SR 429: US 441 to North of Ponkan Rd.
  - AM Peak (6-9) mph: 70
  - PM Peak (4-7) mph: 65

- SR 451: SR 429 to US 441
  - AM Peak (6-9) mph: 65
  - PM Peak (4-7) mph: 65

- SR 414: US 441 to US 441
  - AM Peak (6-9) mph: 65
  - PM Peak (4-7) mph: 65

LEGEND: <10 | 11-20 | >/= 21

MAJOR CONSTRUCTION PROJECTS

<table>
<thead>
<tr>
<th>Project</th>
<th>Contract (millions)</th>
<th>Spent</th>
<th>% Spent</th>
<th>% Time</th>
<th>VAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>SR 408/SR 417 Interchange</td>
<td>$36.0</td>
<td>$13.9</td>
<td>39%</td>
<td>49%</td>
<td></td>
</tr>
<tr>
<td>SR 417 Resurfacing I-Drive to Moss Park Rd.</td>
<td>$18.5</td>
<td>$8.9</td>
<td>48%</td>
<td>66%</td>
<td></td>
</tr>
<tr>
<td>SR 429 Systems Interchange</td>
<td>$79.6</td>
<td>$26.4</td>
<td>33%</td>
<td>36%</td>
<td></td>
</tr>
<tr>
<td>SR 428, US 441 to North of Ponkan Rd.</td>
<td>$56.3</td>
<td>$36.3</td>
<td>64%</td>
<td>70%</td>
<td></td>
</tr>
<tr>
<td>SR 429, North of Ponkan Rd. to North of Kelly Park Rd.</td>
<td>$46.6</td>
<td>$34.5</td>
<td>74%</td>
<td>70%</td>
<td></td>
</tr>
<tr>
<td>SR 453, Lake County Line to SR 46</td>
<td>$49.4</td>
<td>$11.1</td>
<td>23%</td>
<td>25%</td>
<td></td>
</tr>
<tr>
<td>SR 528/Innovation Way Interchange</td>
<td>$62.5</td>
<td>$9.1</td>
<td>15%</td>
<td>13%</td>
<td></td>
</tr>
</tbody>
</table>

LEGEND: Spent vs. Time <10 | 11-20 | >/= 21

SAFETY

ROAD RANGER:
CATEGORY OF ASSISTS ON CFX ROADS

- Disabled Vehicle: 4.7%
- Road Debris: 7.9%
- Abandoned Vehicle: 40.4%
- Crash: 8.9%
- Other: 47.4%

ROAD RANGER:
NUMBER OF ASSISTS ON CFX ROADS

- August 2016: 4,000
- September 2016: 3,758

2014 FATALITIES

- Nationwide: Arterials, Limited Access, Toll Roads: 0.26
- FDOT: Urban Toll Roads: 0.20
- CFX: Toll Roads Urban Only: 1.07

Per 100 Million Vehicles Miles Traveled
2010-2014 – 5 Year Average

WRONG WAY DRIVING (WWD)

- 24* Locations
- 9 Turn Arounds

*19 new sites under construction during September.

FINANCIALS

<table>
<thead>
<tr>
<th>FY to Date</th>
<th>Actual</th>
<th>Budget</th>
<th>VAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Revenue</td>
<td>$104.8</td>
<td>$95.2</td>
<td>10%</td>
</tr>
<tr>
<td>O&amp;M &amp; Expenses</td>
<td>$11.7</td>
<td>$12.4</td>
<td>6%</td>
</tr>
<tr>
<td>Net Revenue</td>
<td>$50.2</td>
<td>$39.5</td>
<td>27%</td>
</tr>
</tbody>
</table>

LEGEND: Spent vs. Time <10 | 11-20 | >/= 21

DEBT SERVICE

<table>
<thead>
<tr>
<th>Year to Date</th>
<th>Actual</th>
<th>Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>Senior Lien</td>
<td>2.02</td>
<td>1.96</td>
</tr>
<tr>
<td>Subordinate Lien</td>
<td>1.73</td>
<td>1.68</td>
</tr>
</tbody>
</table>

TOTAL TRANSACTIONS (millions)

- FY 2017
- FY 2016
- FY 2015

Customer Service: % Minute Intervals

- Call Center: 89% 6% 2% 1% 1%

Activity: Actual | Avg  | Target
|----------------|------|--------|
Service Center: East | 9,874 | 10,130 | <5m |
Service Center: West | 2,685 | 3,224 | <5m |

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