PERFORMANCE DASHBOARD
JULY 2017
Fiscal year runs from July 1–June 30

CUSTOMER SERVICE

Activity | Wait Time
---------|-----------
Service Center: East | 8,857 | 10,677 | 2:32 | <5m |
Service Center: West | 4,099 | 3,990 | 1:56 | <5m |

SERVICE CENTER: MINUTE INTERVALS

Call Center | 76,474 | 74,947 | 0:57 | <1m |

CALL CENTER: % MINUTE INTERVALS

68% | 12% | 9% | 6% | 3% | 2%

AVERAGE SPEED: PEAK DIRECTION

SR 408 | W. SR 50 to E. SR 50 | 55-65 | 57 | 52 |
SR 417 | Int’l Dr. to Seminole Co. Line | 55-70 | 67 | 61 |
SR 528 | Sand Lake Rd. to SR 520 | 70 | 65 | 62 |
SR 429 | Seidel Rd. to SR 414 | 70 | 67 | 63 |
SR 451 | SR 429 to US 441 | 65 | 61 | 65 |
SR 414 | US 441 to US 441 | 65 | 64 | 63 |

LEGEND: <10 | 11-20 | >/=. 21

MAJOR CONSTRUCTION PROJECTS

<table>
<thead>
<tr>
<th>Project Description</th>
<th>Contract (millions)</th>
<th>Spent</th>
<th>% Spent</th>
<th>% Time</th>
<th>VAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>SR 408/417 Interchange</td>
<td>$36.3</td>
<td>$31.1</td>
<td>86%</td>
<td>94%</td>
<td></td>
</tr>
<tr>
<td>SR 429 Systems Interchange</td>
<td>$82.3</td>
<td>$60.4</td>
<td>73%</td>
<td>77%</td>
<td></td>
</tr>
<tr>
<td>SR 429, US 441 to North of Ponkan Rd.</td>
<td>$56.5</td>
<td>$55.0</td>
<td>97%</td>
<td>101%</td>
<td></td>
</tr>
<tr>
<td>SR 429, North of Ponkan Rd. to North of Kelly Park Rd.</td>
<td>$46.9</td>
<td>$46.3</td>
<td>99%</td>
<td>100%</td>
<td></td>
</tr>
<tr>
<td>SR 453, Lake County Line to SR 46</td>
<td>$49.5</td>
<td>$33.1</td>
<td>67%</td>
<td>69%</td>
<td></td>
</tr>
<tr>
<td>SR 528/Innovation Way Interchange</td>
<td>$61.6</td>
<td>$47.5</td>
<td>77%</td>
<td>61%</td>
<td></td>
</tr>
<tr>
<td>SR 429 Systems Interchange to Mt. Plymouth Rd.</td>
<td>$38.7</td>
<td>$23.4</td>
<td>61%</td>
<td>63%</td>
<td></td>
</tr>
</tbody>
</table>

LEGEND: Spent vs. Time

SAFETY

ROAD RANGER: CATEGORY OF ASSISTS ON CFX ROADS

- Disabled Vehicle: 0.6%
- Road Debris: 6.4%
- Abandoned Vehicle: 40.2%
- Crash: 8.3%
- Other: 44.5%

ROAD RANGER: NUMBER OF ASSISTS ON CFX ROADS

JUNE 2017: 3,282
JULY 2017: 3,592

2015 FATALITIES

Nationwide: Arterials, Limited Access, Toll Roads
FDOT: Urban Toll Roads
CFX: Toll Roads Urban Only

Per 100 Million Vehicles Miles Traveled 2010-2015 – 5 Year Average

WRONG WAY DRIVING (WWD)

Period Covered | Vehicles Detected | Documented Turn Arounds
July 2017 | 15 |

FINANCIALS

<table>
<thead>
<tr>
<th>Account</th>
<th>FY to Date</th>
<th>Actual</th>
<th>Budget</th>
<th>VAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Revenue</td>
<td>$36.9</td>
<td>$35.3</td>
<td>5%</td>
<td></td>
</tr>
<tr>
<td>OM&amp;A Expenses</td>
<td>$2.3</td>
<td>$2.6</td>
<td>9%</td>
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<tr>
<td>Net Revenue</td>
<td>$20.7</td>
<td>$18.6</td>
<td>12%</td>
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</tr>
</tbody>
</table>

DEBT SERVICE

<table>
<thead>
<tr>
<th>Account</th>
<th>Year to Date</th>
<th>Actual</th>
<th>Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>Senior Lien</td>
<td>2.23</td>
<td>2.23</td>
<td></td>
</tr>
<tr>
<td>Subordinate Lien</td>
<td>2.13</td>
<td>2.12</td>
<td></td>
</tr>
</tbody>
</table>

TOTAL TRANSACTIONS ON CFX SYSTEM (millions)

FEB | MAR | APR | MAY | JUNE | JULY

32 | 33 | 34 | 35 | 36 | 37 | 38 | 39

LEGEND: FY 2018 | FY 2017 | FY 2016