CENTRAL FLORIDA EXPRESSWAY AUTHORITY

August 10, 2018

To Whom It May Concern:

On June 1, 2018, the Florida Department of Transportation's (FDOT) SunPass prepaid toll program suspended toll collections to migrate to a new back-end technology. Transactions on SunPass roads will likely be posted to future statements slowly over time so that E-PASS customer accounts will not be unduly burdened.

Please allow E-PASS customers additional time to submit toll transactions incurred after June 1, 2018 for reimbursement.

Respectfully,

E-PASS Customer Service

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