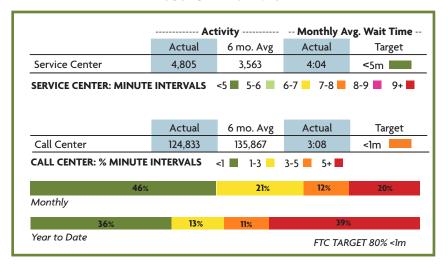


# PERFORMANCE DASHBOARD **JUNE 2021**

Fiscal year runs from July 1-June 30

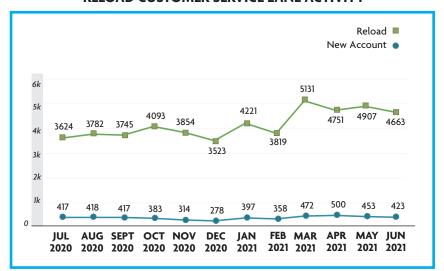
#### **CUSTOMER SERVICE**



## WRONG WAY DRIVING (WWD)

Month	NOV	DEC	JAN	FEB	MAR	APR	MAY*	JUN		
Total Vehicles Detected	13	12	10	16	15	17	38	37		
Documented Turn Arounds	12	11	8	14	13	16	31	34		
l * New WWD systems deployed at 15 additional ramp locations										

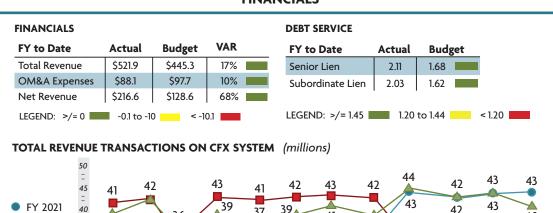
## **RELOAD CUSTOMER SERVICE LANE ACTIVITY**



#### PROGRESS OF MAJOR CONSTRUCTION PROJECTS

	Contract (millions)	Spent (millions)	% Time	% Spent	VAR	Contract Completion Date
SR 528 / SR 436 Interchange Improvements	\$105.7	\$76.8	34%	72%		Feb. 2023
SR 538 Widening, Ronald Reagan Pkwy to Cypress Pkwy	\$92.7	\$19.7	21%	21%		Nov. 2023
SR 417 Widening, International Dr. to John Young Pwky	\$81.6	\$11.7	16%	14%		July 2023
SR 417 Widening, John Young Pkwy to Landstar Blvd.	\$116.8	\$3.3	12%	2%		Oct. 2023
LEGEND: % Time - % Spent ≤ 10 11-20 ≥	21					

#### **FINANCIALS**



= 35 = 30 = 25 = 20 = 15 = 10 33 33 19 \*All year-end accruals were not completed at the time this report was prepared; therefore,

39

34

36

36

39

35

**FEB** 

**FEB** 

MAR

MAR

FY 2020

▲ FY 2019

39

JUL

AUG

AUG SEP

OCT

OCT

42

APR

**APR** 

MAY

MAY

40

30

JUN

JUN

it does not reflect the final amounts that will be reported in our financial statements for the fiscal year ended June 30, 2020.

DEC

DEC

JAN

**UNPAID IN LANE TRANSACTIONS** (millions) FY 2021 5.7 FY 2020 5.0 ▲ FY 2019

NOV

NOV