

Central Florida Expressway Authority

Payment Card Industry (PCI) Assessment

Summary

January 2022

PCI Data Security Standard

The assessment focused on over 400 controls within the following twelve domains of the PCI Data Security Standard

<i>Build and Maintain a Secure Network</i>	<ol style="list-style-type: none">1. Install and maintain a firewall configuration to protect cardholder data2. Do not use vendor-supplied defaults for system passwords and other security parameters
<i>Protect Cardholder Data</i>	<ol style="list-style-type: none">3. Protect stored cardholder data4. Encrypt transmission of cardholder data across open, public networks
<i>Maintain a Vulnerability Management Program</i>	<ol style="list-style-type: none">5. Use and regularly update anti-virus software or programs6. Develop and maintain secure systems and applications
<i>Implement Strong Access Control Measures</i>	<ol style="list-style-type: none">7. Restrict access to cardholder data by business need to know8. Assign a unique ID to each person with computer access9. Restrict physical access to cardholder data
<i>Regularly Monitor and Test Networks</i>	<ol style="list-style-type: none">10. Track and monitor all access to network resources and cardholder data11. Regularly test security systems and processes
<i>Maintain an Information Security Policy</i>	<ol style="list-style-type: none">12. Maintain a policy that addresses information security for all personnel

Summary of the Assessment

- Protiviti team performed onsite and remote fieldwork between July 11, 2021 through December 15, 2021.
- Fieldwork was conducted through a variety of methods including documentation review, interviews, technical analysis, and physical investigation.
- Notable changes to the PCI environment in FY22:
 - Call center devices are now managed by AllianceOne, rather than CFX
 - The Virtual Observer software, which records calls with customers, was removed from scope and replaced with Nice In-Contact
 - The Goldenrod Service Center closed, and the Magnolia Service Center opened
- All CFX individuals involved were extremely helpful and well attuned to the importance of the assessment.



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