

CENTRAL FLORIDA EXPRESSWAY AUTHORITY

MINUTES
CENTRAL FLORIDA EXPRESSWAY AUTHORITY
OPERATIONS COMMITTEE MEETING
December 4, 2017
Location: CFX Board Room

Committee Members Present:

Fred Schneider, Lake County Representative, Chairman
Steve Fussell, Seminole County Representative
Francis Flynn, City of Orlando Representative
Mark Massaro, Orange County Representative
Tawny Olore, Osceola County Representative

Committee Members Not Present:

Mark Meyer, Citizen Representative

Also Present:

Ruth Valentin, Recording Secretary/Administrative Coordinator
Laura Kelley, Executive Director
Linda Lanosa, Deputy General Counsel
Michelle Maikisch, Chief of Staff/Public Affairs Officer
Corey Quinn, Chief of Technology/Operations
Joann Chizlett, Director of Special Projects
Bryan Homayouni, Manager of Traffic Operations
David Wynne, Director of Toll Operations

1. **CALL TO ORDER**

The meeting was called to order at 10:33 a.m. by Chairman Fred Schneider.

2. **PUBLIC COMMENT**

There was no public comment.

3. **APPROVAL OF MINUTES**

A motion was made by Mr. Fussell and seconded by Mr. Flynn to approve the February 27, 2017 and October 16, 2017 Operations Committee minutes as presented. The motion carried unanimously with five members present and voting AYE by voice vote, Mr. Meyer was not present.

4. RENTAL CAR INITIATIVES UPDATE

Laura Kelley provided an update on Rental Car Initiatives. Ms. Kelley has informed the committee that a pilot program will be launched in the summer of 2018. This will allow rental car customers to borrow an E-PASS from CFX to pay tolls directly at the same rate as a customer would.

5. TOLL OPERATIONS CUSTOMER SERVICE

David Wynne presented the Toll Operations Customer Service presentation to the committee.

(This item was presented for information only. No formal committee action was taken.)

6. WRONG WAY DRIVING UPDATE

Bryan Homayouni presented a Wrong Way Driving Update to the committee.

(This item was presented for information only. No formal committee action was taken.)

7. DASHBOARD DISCUSSION

Michelle Maikisch discussed the dashboard to the committee. The committee requested to receive the dashboard monthly.

(This item was presented for information only. No formal committee action was taken.)

8. OTHER BUSINESS

There was no other business to come before the Operations Committee.

9. ADJOURNMENT

The meeting adjourned at 11:41 a.m.

Minutes approved on February 17, 2022.

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