

CENTRAL FLORIDA EXPRESSWAY AUTHORITY

MINUTES OPERATIONS COMMITTEE MEETING February 17, 2022

**Location: Central Florida Expressway Authority
4974 ORL Tower Road
Orlando, FL 32807
Pelican Conference Room**

Committee Members Present:

Mark Meyer, Citizen Representative (Chairman)
Steve Fussell, Seminole County Representative
Joseph Kunkel, Orange County Representative
Dan Miller, Citizen Representative

Committee Member Participating By Phone:

Tawny H. Olore, P.E., Osceola County Representative

Committee Members Not Present:

Fred Schneider, Lake County Representative

Staff Present:

Laura Kelley, Executive Director
Jim Greer, Chief Technology & Operating Officer
Diego "Woody" Rodriguez, General Counsel
Aracelis Mercado, Recording Secretary
Glenn Pressimone, Chief of Infrastructure
Lisa Lumbar, Chief Financial Officer
Michelle Maikisch, Chief of Staff/Public Affairs Officer
David Wynne, Director of Toll Operations
Tom Chully, Director of Service Strategy
Aneth Williams, Director of Procurement
Mimi Lamaute, Board Services Coordinator

A. CALL TO ORDER

The meeting was called to order at 2:00 p.m. by Chairman Meyer.

B. PUBLIC COMMENT

Ms. Aracelis Mercado, Recording Secretary, announced there were no public comments.

Ms. Aracelis Mercado, Recording Secretary, announced there were no written public comments.

C. APPROVAL OF DECEMBER 4, 2017, SEPTEMBER 19, 2018 AND FEBRUARY 4, 2021 MEETING MINUTES

Mr. Woody Rodriguez, General Counsel, explained why the Committee is approving minutes from December 4, 2017, September 19, 2018 and February 4, 2021.

A motion was made by Mr. Fussell and seconded by Mr. Kunkel to approve the December 4, 2017, September 19, 2018 and February 4, 2021 minutes as presented. The motion carried unanimously with four (4) members present voting AYE by voice vote. Ms. Olore and Mr. Schneider were not present.

Ms. Tawny Olore phoned in at 2:03 p.m.

D. AGENDA ITEMS

1. DASHBOARD DISCUSSION

Ms. Laura Kelley, Executive Director, presented the 2021 December Dashboard to the Committee and explained the difference sections within the dashboard.

Committee Members asked questions which were answered by Ms. Kelley.

(This item was presented for information only. No committee action was taken.)

2. THIRD PARTY PAYMENT OPTIONS STRATEGY

Mr. Tom Chully, Director of Service Strategy, and Ms. Aneth Williams, Director of Procurement, presented Third Party Payment Options Strategy, which included an overview, procurement objectives and strategy goals.

Committee Members asked questions which were answered by Mr. Chully, Ms. Kelley, Ms. Lumbard, Mr. Greer and Mr. Rodriguez.

A motion was made by Mr. Fussell and seconded by Mr. Kunkel to recommend to the CFX Board approval of CFX's Third Party Payment Options Strategy as presented. The motion carried unanimously with four (4) members present voting AYE by voice vote. One (1) committee member, Ms. Olore voting AYE via phone. Mr. Schneider was not present.

3. **RELOAD 2.0 UPDATE**

Mr. Jim Greer, Chief of Technology/Operations, presented Reload 2.0 to the Committee, which included customer savings and enhancements, new software system and project schedule.

Committee Members asked questions which were answered by Mr. Greer, Ms. Lumbard and Ms. Kelley.

(This item was presented for information only. No committee action was taken.)

4. **VISITOR TOLL PASS (VTP) UPDATE**

Mr. Greer, Chief of Technology/Operations, presented VTP 2.0 to the Committee, which included customer savings, user convenience via mobile app and vending machines and customer experiences.

Committee Members asked questions which were answered by Mr. Greer, Ms. Kelley and Ms. Maikisch.

(This item was presented for information only. No committee action was taken.)

5. **OTHER BUSINESS**

Chairman Meyer announced that the next Operations Committee meeting is scheduled for July 12, 2022 at 2:00 p.m.

6. **ADJOURNMENT**

Chairman Meyer adjourned the meeting at 3:04 p.m.

Minutes approved on July 12, 2022.

Pursuant to the Florida Public Records Law and CFX Records Management Policy, audio tapes of all Board and applicable Committee meetings are maintained and available upon request to the Records Management Liaison Officer at publicrecords@CFXway.com or 4974 ORL Tower Road, Orlando, FL 32807.