

CENTRAL FLORIDA EXPRESSWAY AUTHORITY

MINUTES BOARD MEETING August 11, 2022

**Location: Central Florida Expressway Authority
4974 ORL Tower Road
Orlando, FL 32807
Boardroom**

A. CALL TO ORDER

The meeting was called to order at approximately 9:01 a.m. by Chairman Parks.

Board Members Present:

Commissioner Sean Parks, Lake County (Chairman)
Mayor Jerry Demings, Orange County (Vice Chairman)
Commissioner Lee Constantine, Seminole County (Treasurer)
Commissioner Brandon Arrington, Osceola County
Christopher "CJ" Maier, Gubernatorial Appointment
Commissioner Victoria Siplin, Orange County
Commissioner Curt Smith, Brevard County

Board Members Not Present:

Mayor Buddy Dyer, City of Orlando
Jay Madara, Gubernatorial Appointment
Rafael "Ralph" Martinez, Gubernatorial Appointment

Staff Present at Dais:

Diego "Woody" Rodriguez, General Counsel
Lisa Lombard, Chief Financial Officer
Mimi Lamaute, Board Recording Secretary

Non-Voting Advisor Not Present:

Nicola Liquori, Executive Director, Florida's Turnpike Enterprise

B. PUBLIC COMMENT

- There were no public comments cards received from the public.
- There were no written public comments received by the deadline.

C. APPROVAL OF JUNE 9, 2022 BOARD MEETING AND BOARD WORKSHOP MINUTES

A motion was made by Commissioner Smith and seconded by Commissioner Siplin to approve the June 9, 2022 Board Meeting and Board Workshop Minutes as presented. The motion carried unanimously with six (6) board members in attendance voting AYE by voice vote. Mayor Dyer, Mr. Martinez, Mr. Madara and Commissioner Arrington were not present.

D. APPROVAL OF CONSENT AGENDA

The Consent Agenda was presented for approval.

ADMINISTRATIVE SERVICES

1. Approval of Sixth Contract Renewal with Rubin, Turnbull & Associates, Inc. for Advocacy and Consultant Services, Contract No. 001382 (Agreement Value: \$90,000.00)

CONSTRUCTION

2. Approval of Construction Contract Modifications on the following projects:

Project 408-422	Castillo Engineering Services, LLC	(\$ 55,754.57)
Project 417-142	Prince Contracting, Inc.	\$ 84,232.38
Project 528-143	SEMA Construction, Inc.	\$ 275,259.68
Project 538-165	The Lane Construction Corporation	\$ 273,270.73
3. Approval of Versa Integrity Group, Inc. as a Subconsultant to Ardaman & Associates, Inc. for Systemwide Materials Testing and Geotechnical Services, Contract No. 001434
4. Approval of Contract Award to The Lane Construction Corporation for Poinciana Parkway Pond 4-2 Re-Shaping, Project No. 538-165A, Contract No. 001923 (Agreement Value: \$1,858,587.90)

ENGINEERING

5. Approval of Element Engineering Group, LLC as a Subconsultant to Dewberry Engineers, Inc. for General Engineering Consultant Services, Contract No. 001145
6. Approval of Collins Survey Consulting, LLC as a Subconsultant to Dewberry Engineers, Inc. for General Engineering Consultant Services, Contract No. 001145
7. Approval of OM Engineering Services, Inc. as a Subconsultant to Protean Design Group, Inc. for Miscellaneous Design Consultant Services, Contract No. 001836

8. Approval of Final Ranking and Authorization for Negotiations for Design Services for SR 534 Segment 3 – East of Jim Branch Creek to SR 15 (Narcoossee Road), Project No. 534-243, Contract No. 001921
9. Approval of Final Ranking and Contract Award for Traffic and Earnings Consultant, Contract No. 001922 (Agreement Value: \$3,600,000.00)

INTERNAL AUDIT

10. Acceptance of Internal Audit Reports:
 - a. Fiscal 2023 Internal Audit Plan and Risk Assessment
 - b. Third Party Revenue Collections Review
 - c. Cashless Tolling Risk Analysis

MAINTENANCE

11. Approval of Finishing System of Florida, Inc. as a Subcontractor to Louis Berger Hawthorne Services, Inc. for Roadway and Bridge Maintenance Services – SR 429, SR 414, SR 451 and SR 453, Contract No. 001821
12. Authorization of Agreements for Enhanced Hardscape Installation on the SR 528/SR 436 Signature Interchange Project (Agreement Value: not-to-exceed \$2,500,000.00)

PUBLIC OUTREACH

13. Authorization of Agreements for Public Outreach

RISK MANAGEMENT

14. Approval of Insurance Policy with Florida Municipal Insurance Trust (FMIT) (Agreement Value: not-to-exceed \$270,000.00)

TECHNOLOGY/TOLL OPERATIONS

15. Approval of ACME Barricades, L.C. as a Subconsultant to Transcore, L.P. for Toll System Upgrade Project, Contract No. 001021
16. Approval of Vertiv Corporation as a Subconsultant to TransCore, L.P. for Toll System Upgrade Project, Contract No. 001021
17. Approval of Cooperative Purchase Agreement with TransCore, L.P. for Product Purchase, Contract No. 001939 (Agreement Value: not-to-exceed \$13,500,000.00)

A motion was made by Commissioner Siplin and seconded by Commissioner Constantine to approve the Consent Agenda as presented. The motion carried unanimously with six (6) board members in attendance voting AYE by voice vote. Mayor Dyer, Mr. Martinez, Mr. Madara and Commissioner Arrington were not present.

E. REPORTS

Commissioner Arrington arrived at this time 9:05 a.m.

1. CHAIRMAN'S REPORT

Chairman Parks commented on the following:

- Chairman Parks thanked the participants of the Floridians for Better Transportation Conference/TEAMFL Board Meeting which was held in July.
- He congratulated Amy Davies as being named the Executive Director for TEAMFL and reminded everyone to attend the upcoming TEAMFL meeting in Tampa on October 27-28, 2022.
- CFX is beginning the fall with an upcoming public meeting for the State Road 408/Tampa Avenue Interchange Project. This project is a partnership with the City of Orlando and will provide many improvements connecting travelers to venues downtown. The meeting is scheduled for September 1st at 5:30 pm until 7:30 pm in the cafeteria at Jones High School and virtually 6:00 p.m. until 7:30 pm. You can find out more information on the project and meeting by going to cfxway.com.

2. TREASURER'S REPORT

Commissioner Constantine reported that as of the end of April, CFX's toll revenue year-to-date was \$614,000,000, which is 16% over budget and 22% over prior year.

Total Operations, Maintenance and Administration expenses were \$1,048,000,000, which is 4.8% under budget.

After debt service, the total net revenue available for projects for the year was \$310,000,000.

He noted that due to year end accruals these are not final numbers.

3. EXECUTIVE DIRECTOR'S REPORT

Ms. Lisa Lumbard, Chief Financial Officer, attended on behalf of Ms. Laura Kelley, Executive Director. Ms. Lumbard provided the Executive Director's Report in written form, attached as **Exhibit "A."**

F. REGULAR AGENDA ITEMS

1. FLORIDA DEPARTMENT OF TRANSPORTATION'S WEKIVA PARKWAY CONSTRUCTION PROJECT UPDATE

Mr. John Tyler, District 5 Secretary with the Florida Department of Transportation provided an update on the construction of FDOT's portion of the Wekiva Parkway.

The Board Members asked questions which were answered by Mr. Tyler.

(This item was presented for information only. No action was taken by the Board.)

2. SYSTEMWIDE RAMP PLAZA CONVERSION

Mr. Jim Greer, Chief of Technology/Operations explained the progress on the systemwide conversions from automated coin machines to all electronic tolling.

(This item was presented for information only. No action was taken by the Board.)

G. BOARD MEMBER COMMENT

The following Board Members commented:

- Chairman Parks; and
- Commissioner Smith

Chairman Parks announced the next Board Meeting is scheduled for September 8, 2022.

H. ADJOURNMENT

Chairman Parks adjourned the meeting at approximately 9:46 a.m.



Commissioner Sean Parks
Chairman
Central Florida Expressway Authority



Mimi Lamaute
Recording Secretary
Central Florida Expressway Authority

Minutes approved on Sept. 8, 2022.

Pursuant to the Florida Public Records Law and the CFX Records & Information Management Program Policy, audiotapes of all Board and applicable Committee meetings are maintained and available upon request to the Custodian of Public Records at (407) 690-5326, PublicRecords@CFXway.com, or 4974 ORL Tower Road, Orlando, FL 32807. Additionally, videotapes of Board meetings are available at the CFX website, www.CFXway.com.

CENTRAL FLORIDA EXPRESSWAY AUTHORITY

Executive Director Report August 2022

CUSTOMER SERVICE

2022 Customer Opinion Survey

The 2022 Customer Opinion Survey began July 8 and ended July 31, 2022. The survey was distributed to E-PASS, cash and Pay-By-Plate customers. Early results show a positive participation for E-PASS customers with more customers participating than our objective. The results of the survey will be presented to the Board in the fall.

TRANSPORTATION PARTNERS

E-ZPass Group

CFX joined the E-ZPass Group in November 2017 to further national toll interoperability. The E-ZPass Group includes 19 states and 48 tolling entities. This membership has increased efficiencies for CFX to collect tolls from out of state customers. As a member of the E-ZPass Board, CFX has supported the ongoing efforts of the group's initiatives and projects. Recently the E-ZPass Group contracted with a consultant, of which CFX is a beneficiary, to create a robust, flexible, and easily scalable platform that addresses the evolving interagency business needs and additional opportunities for national toll interoperability.

Florida Transportation Builders Association Recognition

CFX's signature project, the SR 528/SR 436 interchange to the north of the Orlando International Airport, was awarded the 2022 Expressway Authority Project of the Year at the Aug 5th Florida Transportation Builders Association (FTBA) annual meeting. This is one of FTBA's Best in Construction awards that are meant to highlight those companies and individuals who worked on the most innovative, complex, and impactful projects around the state each year.

Floridians For Better Transportation Annual Meeting

CFX participated in a presentation on innovation at the Floridians for Better Transportation Annual Meeting on July 8th. The presentation focused on the evolution of Visitor Toll Pass, Reload and charging vehicles in motion.

COMMUNITY PARTNERSHIPS

Orlando Economic Partnership

CFX is helping to plan a leadership mission trip to Denver in September. The mission will focus on transportation and technology sectors. A transportation forum will include participants from the E-470 group, Colorado's tolling agency.

Orlando Business Journal Roundtable

CFX participated in an OBJ closed roundtable discussion on the future of the hybrid workplace on June 16th. The discussion focused on the successes and challenges of workforce issues in today's environment.

MEETINGS AND PRESENTATIONS

Jun 13	Orlando Business Journal – The Future of the Hybrid Workplace
Jun 14	Beyond the Board Room
Jun 17	FHP Troop D Public Affairs Officer Tara Crescenzi
Jun 20	International Road Federation visit to CFX
Jun 22	Regional Communicators/PIO Luncheon at CFX
Jun 24-26	IBTTA Board
Jul 6-8	Floridians for Better Transportation/TEAMFL
Jul 7	IBTTA Women in Tolling Council
Jul 11	Florida Automated Vehicles Summit Planning
Jul 12	ASPIRE Policy Committee
Jul 15	I-Drive Chamber
Jul 15	ASPIRE Center Executive Advisory Board Leadership
Jul 18	LYNX-CFX Transit Development Plan Stakeholder
Jul 19	ASHE Central Florida Board
Jul 20	East Central Florida Regional Planning Council
Jul 21	Polk County Commissioner Southport Connector Briefing
Jul 29	ASPIRE Center Executive Advisory Board Leadership
Aug 2	Hunter's Creek HOA on SR 417 Capacity Improvements
Aug 5	ASPIRE Executive Advisory Board
Aug 10	Society for Marketing Professional Services Central Florida Transportation Program

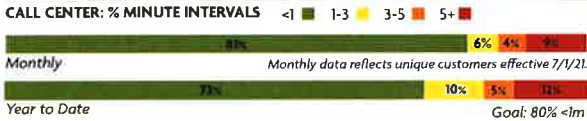
PERFORMANCE DASHBOARD MAY 2022

Fiscal year runs from July 1 - June 30

CUSTOMER SERVICE

CALL CENTER | Average Customer Call Time

	Activity		Monthly Avg. Wait Time	
	Actual	6 mo. Avg	Actual	Target
Call Center	109,557	113,681	1:22	<1m



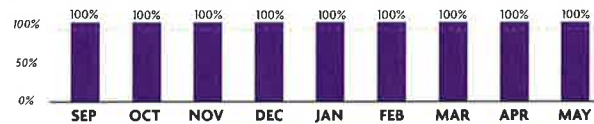
CALL CENTER | Satisfaction Survey (Rating Scale 1-5) | Goal: >4.5

Agent Courtesy	4.8
Agent Knowledge	4.7
Easy to Resolve	4.6
Overall Call Experience	4.6
Satisfied with E-PASS	4.5
Average	4.7

OCT NOV DEC JAN FEB MAR APR MAY

IMAGE REVIEW PROCESS

Percentage (%) of images reviewed | Goal: 90% within 2 wks



RELOAD CUSTOMER SERVICE LANE ACTIVITY



PROGRESS OF MAJOR CONSTRUCTION PROJECTS

Project No.	Description	Contract (millions)	Spent (millions)	% Time	% Spent	VAR	Contract Completion Date
528-143	SR 528 / SR 436 Interchange Improvements	\$108.2	\$106.9	73%	99%		Feb. 2023
538-165	SR 538 Widening, Ronald Reagan Pkwy to Cypress Pkwy	\$95.0	\$69.3	52%	73%		Sep. 2023
417-141	SR 417 Widening, International Dr. to John Young Pkwy	\$81.9	\$40.6	54%	50%		Aug. 2023
417-142	SR 417 Widening, John Young Pkwy to Landstar Blvd.	\$117.4	\$45.6	47%	39%		Nov. 2023
417-149	SR 417 Widening, Landstar to Boggy Creek Rd.	\$77.9	\$27.7	37%	36%		Dec. 2023
417-151	SR 417 Widening, Boggy Creek Rd. to Narcoossee Rd.	\$61.8	\$10.1	23%	16%		Dec. 2023
417-150	SR 417 Widening, Narcoossee Rd. to SR 528	\$92.3	\$21.7	32%	24%		Feb. 2024
429-154	SR 429 Widening, Tilden Rd to FTP	\$97.7	\$-	1%	0%		Sep. 2024
429-152	SR 429 Widening, FTE to West Rd.	\$178.5	\$10.7	14%	6%		Feb. 2025
429-153	SR 429 Widening, West Rd. to SR 414	\$127.2	\$5.7	6%	4.5%		Dec. 2024

LEGEND: % Time - % Spent ≤ 10 11-20 ≥ 21

FINANCIALS

FINANCIALS

FY to Date	Actual	Budget	VAR
Total Revenue	\$575.0	\$497.2	16%
OM&A Expenses	\$87.0	\$89.6	3%
Net Revenue	\$289.5	\$209.0	39%

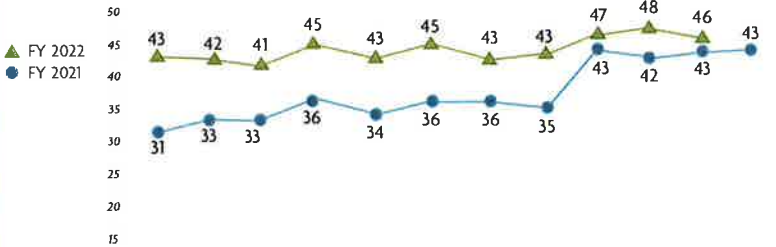
LEGEND: >=0 -0.1 to -10 <-10.1

DEBT SERVICE

FY to Date	Actual	Budget
Senior Lien	2.47	2.12
Subordinate Lien	2.40	2.06

LEGEND: >=1.45 1.20 to 1.44 <1.20

TOTAL REVENUE TRANSACTIONS ON CFX SYSTEM (millions)



NUMBER AND % OF UNPAID IN LANE TRANSACTIONS (millions)



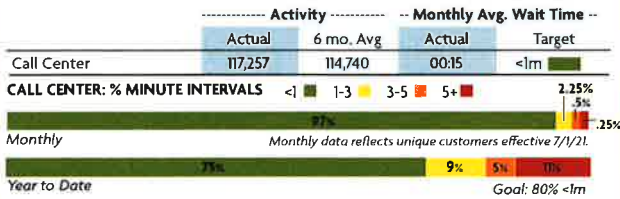
PERFORMANCE DASHBOARD

JUNE 2022

Fiscal year runs from July 1 - June 30

CUSTOMER SERVICE

CALL CENTER | Average Customer Call Time



CALL CENTER | Satisfaction Survey (Rating Scale 1-5) | Goal: >4.5

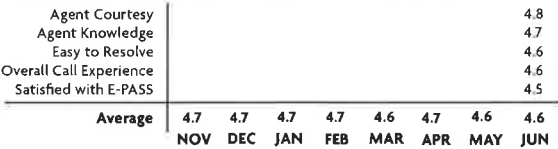
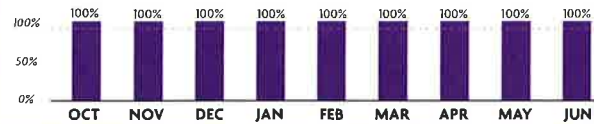
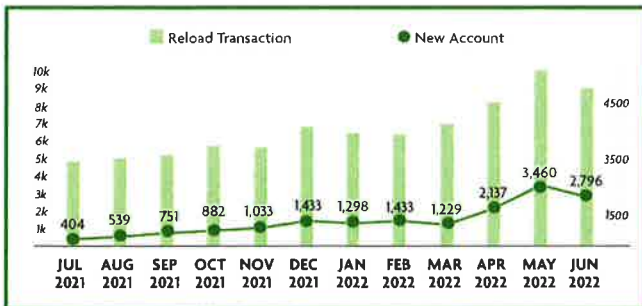


IMAGE REVIEW PROCESS

Percentage (%) of images reviewed | Goal: 90% within 2 wks



RELOAD CUSTOMER SERVICE LANE ACTIVITY



PROGRESS OF MAJOR CONSTRUCTION PROJECTS

Project No.	Description	Contract (millions)	Earned (millions)	% Time	% Earned	VAR	Contract Completion Date
528-143	SR 528 / SR 436 Interchange Improvements	\$108.2	\$107.8	76%	100%		Feb. 2023
538-165	SR 538 Widening, Ronald Reagan Pkwy to Cypress Pkwy	\$95.0	\$72.5	55%	76%		Sep. 2023
417-141	SR 417 Widening, International Dr. to John Young Pkwy	\$81.9	\$45.7	58%	56%		Aug. 2023
417-142	SR 417 Widening, John Young Pkwy to Landstar Blvd.	\$117.4	\$49.3	50%	42%		Nov. 2023
417-149	SR 417 Widening, Landstar to Boggy Creek Rd.	\$77.9	\$28.9	40%	37%		Dec. 2023
417-151	SR 417 Widening, Boggy Creek Rd. to Narcoossee Rd.	\$61.8	\$13.5	27%	22%		Dec. 2023
417-150	SR 417 Widening, Narcoossee Rd. to SR 528	\$92.3	\$25.7	36%	28%		Feb. 2024
429-154	SR 429 Widening, Tilden Rd to FTP	\$97.7	\$1.8	5%	2%		Sep. 2024
429-152	SR 429 Widening, FTE to West Rd.	\$178.5	\$15.6	17%	9%		Feb. 2025
429-153	SR 429 Widening, West Rd. to SR 414	\$127.2	\$10.3	9%	8.1%		Dec. 2024

LEGEND: % Time - % Spent ≤ 10 11-20 ≥ 21

FINANCIALS

FINANCIALS

FY to Date	Actual	Budget	VAR
Total Revenue	\$627.6	\$542.5	16%
OM&A Expenses	\$101.1	\$109.2	7%
Net Revenue	\$310.3	\$216.7	43%

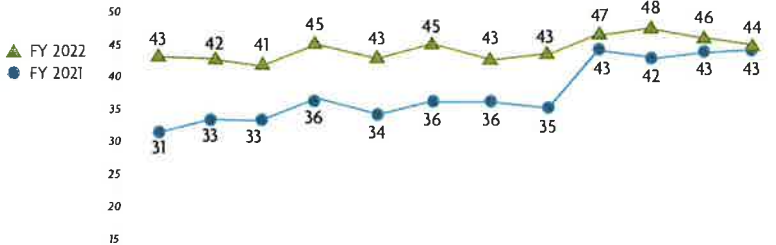
LEGEND: >= 0 -0.1 to -10 < -10.1

DEBT SERVICE

FY to Date	Actual	Budget
Senior Lien	2.53	2.12
Subordinate Lien	2.47	2.06

LEGEND: >= 1.45 1.20 to 1.44 < 1.20

TOTAL REVENUE TRANSACTIONS ON CFX SYSTEM (millions)



NUMBER AND % OF UNPAID IN LANE TRANSACTIONS (millions)

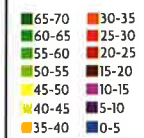


TRAFFIC CONGESTION HEAT MAPS

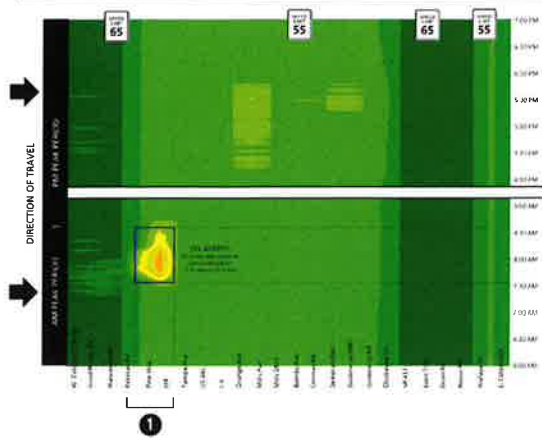
A Quarterly Update

April - June 2022

Map Scale in
Miles Per Hour



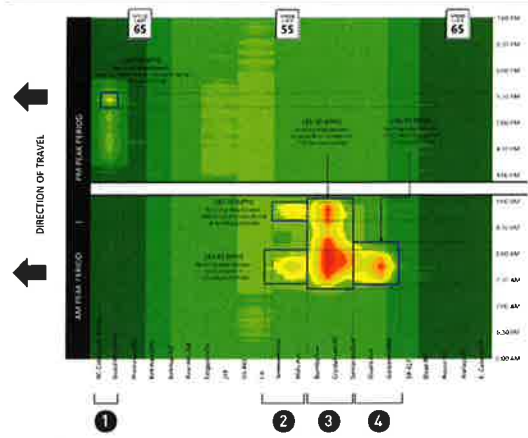
**SR 408
Eastbound**



Projects:

1. (AM) Monitoring monthly – friction due to transition from 4 lanes to 3 lanes between Kirkman Road and Ortman Drive.

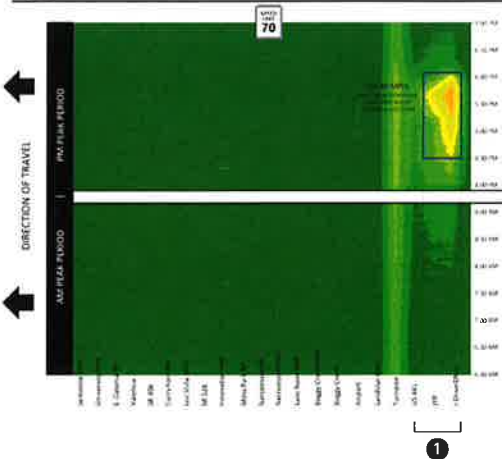
**SR 408
Westbound**



Projects:

1. (PM) Monitoring monthly – SR 408 Westbound transitions from 3 to 2 lanes at the jurisdictional limit with Florida's Turnpike Enterprise west of Colonial Drive ramps.
2. (AM) Monitoring monthly - friction at I-4 interchange. I-4 Ultimate Express Lanes opened in February 2022.
3. (AM) Monitoring monthly – friction due to westbound SR 408 transitioning from 5 lanes to 4 lanes between Crystal Lake Drive and Bumby Avenue.
4. (AM) Monitoring monthly – friction due to westbound SR 408 transitioning back to 4 lanes following lane drops of westbound entrance ramps from Chickasaw Trail and Goldenrod Road.

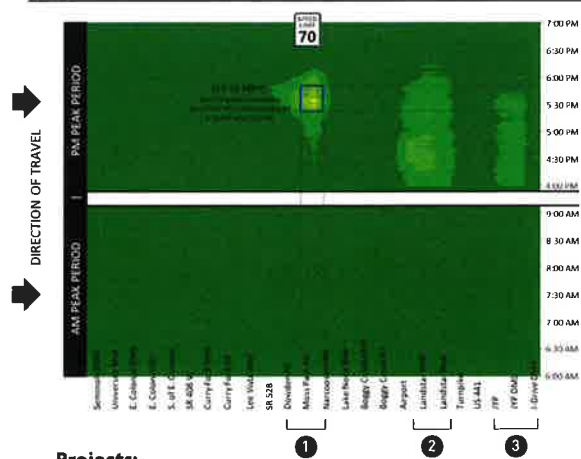
**SR 417
Northbound**



Projects:

1. (PM) Construction underway – minor congestion reported, widen SR 417 from International Drive to John Young Parkway. Construction completion 2023.

**SR 417
Southbound**



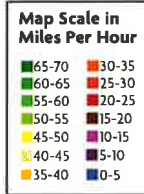
Projects:

1. (PM) Construction underway - minor congestion reported, widen SR 417 from Narcoossee Rd to SR 528. Construction completion 2023.
2. (PM) Construction underway - minor congestion reported, widen SR 417 from Landstar Blvd to Boggy Creek Rd. Construction completion 2023.
3. (PM) Construction underway - minor congestion reported, widen SR 417 from International Drive to John Young Parkway. Construction completion 2023.

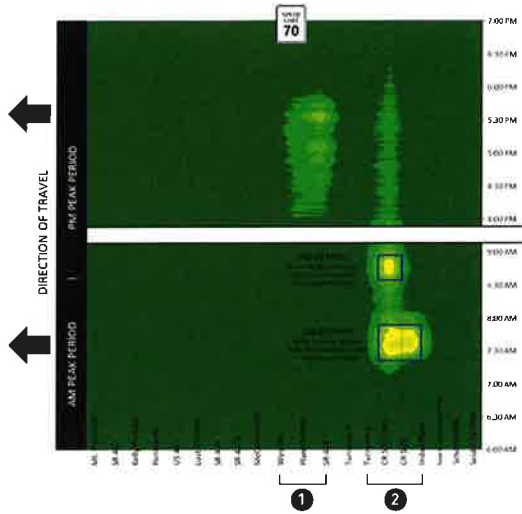
TRAFFIC CONGESTION HEAT MAPS

A Quarterly Update

April - June 2022



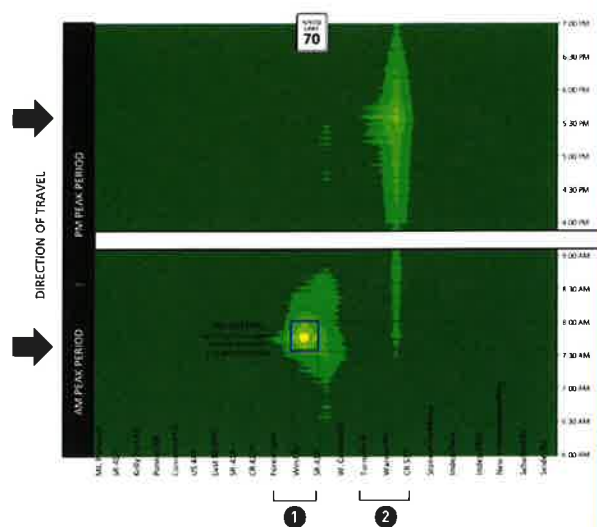
SR 429 Northbound



Projects:

1. (PM) Construction underway – widen SR 429 from *Florida's Turnpike* to *West Road*. Construction completion 2024.
2. Construction underway – minor congestion reported, widen SR 429 from *CR 535* to *Florida's Turnpike*. Construction completion 2024.

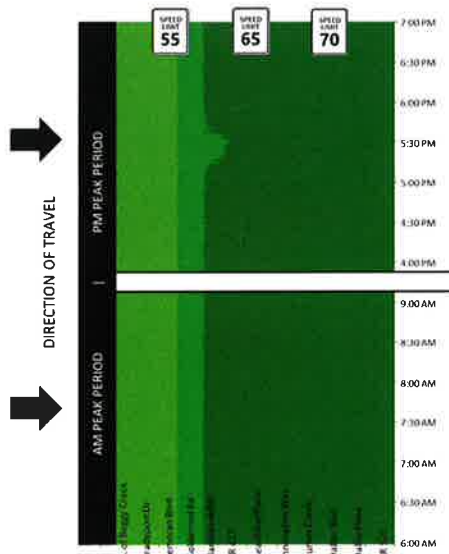
SR 429 Southbound



Projects:

1. Construction underway – widen SR 429 from *Florida's Turnpike* to *West Road*. Construction completion 2024.
2. Construction underway – minor congestion reported, widen SR 429 from *CR 535* to *Florida's Turnpike*. Construction completion 2024.

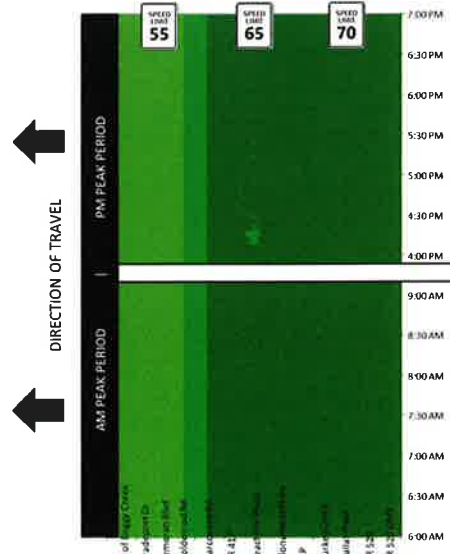
SR 528 Eastbound



Projects:

No peak hour congestion reported.

SR 528 Westbound



Projects:

No peak hour congestion reported.