CENTRAL FLORIDA EXPRESSWAY AUTHORITY

MINUTES BOARD MEETING September 8, 2022

Location: Central Florida Expressway Authority 4974 ORL Tower Road Orlando, FL 32807 Boardroom

A. CALL TO ORDER

The meeting was called to order at approximately 9:02 a.m. by Chairman Parks.

Board Members Present:

Commissioner Sean Parks, Lake County (Chairman)
Mayor Jerry Demings, Orange County (Vice Chairman)
Commissioner Lee Constantine, Seminole County (Treasurer)
Commissioner Brandon Arrington, Osceola County
Mayor Buddy Dyer, City of Orlando
Jay Madara, Gubernatorial Appointment
Christopher "CJ" Maier, Gubernatorial Appointment
Rafael "Ralph" Martinez, Gubernatorial Appointment
Commissioner Victoria Siplin, Orange County
Commissioner Curt Smith, Brevard County

Staff Present at Dais:

Diego "Woody" Rodriguez, General Counsel Laura Kelley, Executive Director Mimi Lamaute, Board Recording Secretary

Non-Voting Advisor Present:

Nicola Liquori, Executive Director, Florida's Turnpike Enterprise

B. PUBLIC COMMENT

- The following members of the public commented as follows:
 - Ms. Tracy Anderson commented on the SR 408 Tampa Avenue Interchange Project.
 - o Ms. Lawanna Gelzer commented on the SR 408 Tampa Avenue Interchange Project.

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• There were no written public comments received by the deadline.

C. APPROVAL OF AUGUST 11, 2022 BOARD MEETING MINUTES

A motion was made by Commissioner Constantine and seconded by Mayor Demings to approve the August 11, 2022 Board Meeting Minutes as presented. The motion carried unanimously with all ten (10) board members in attendance voting AYE by voice vote.

D. APPROVAL OF CONSENT AGENDA

The Consent Agenda was presented for approval as follows:

CONSTRUCTION

1. Approval of Construction Contract Modifications on the following projects:

Project 417-141	Hubbard Construction Company	\$ 34,895.48
Project 599-759	SEMA Construction, Inc.	\$ 491,569.75
Project 528-143	SEMA Construction, Inc.	\$ 36,019.87
Project 538-165	The Lane Construction Corporation	\$ 536,116.16

- 2. Approval of First Contract Renewal with Hill International, Inc. for Construction Management Consultant Services, Contract No. 001498 (Agreement Value: \$500,000.00)
- Approval of Incentive and Milestone Achievement Payment to SEMA Construction, Inc. for SR 528/SR 436 Interchange Improvements & SR 528 Widening From SR 436 to Goldenrod Road, Project No. 528-143, Contract No. 001614 (Agreement Value: \$2,850,000.00)
- 4. Approval of Contract Award to Chinchor Electric, Inc. for SR 408 Lighting Upgrades and Lighting Monitoring System (LMS), Project No. 408-167, Contract No. 001925 (Agreement Value: \$4,829,406.03)
- 5. Approval of Contract Award to Ranger Construction Industries, Inc. for SR 528 Over Farm Access Road 1 Bridge Removal, Project No. 528-757, Contract No. 001936 (Agreement Value: \$7,778,937.86)

ENGINEERING

6. Approval of Supplemental Agreement No. 3 with WGI, Inc. for Design Consultant Services for Poinciana Parkway Extension (Segment 1), Project No. 538-234, Contract No. 001647 (Agreement Value: not-to-exceed \$201,164.72)

7. Approval of Supplemental Agreement No. 1 with WBQ Design & Engineering, Inc. for Design Consultant Services for SR 528 Widening from SR 417 to Innovation Way, Project No. 528-161, Contract No. 001697 (Agreement Value: not-to-exceed \$881,384.18)

FINANCE

8. Approval of Supplemental Agreement No. 1 to Second Contract Renewal with PFM Financial Advisors LLC for Financial Advisor Services, Contract No. 001245 (Agreement Value: \$57,000.00)

MAINTENANCE

- Approval of Concrete Impressions of Florida, Inc. as a Subcontractor to Jorgensen Contract Services, LLC for Roadway and Bridge Maintenance Services – SR 408, SR 417, SR 528 and Goldenrod Road Extension, Contract No. 001151
- 10. Approval of Supplemental Agreement No. 6 with Jorgensen Contract Services, L.L.C. for Roadway and Bridge Maintenance Services SR 408, SR 417, SR 528 and Goldenrod Road Extension, Contract No. 001151 (Agreement Value: not-to-exceed \$189,352.44)
- 11. Approval of B&B Outdoor Services, LLC as a Subcontractor to Louis Berger Hawthorne Services, Inc. for Roadway and Bridge Maintenance Services SR 429, SR 414, SR 451 and SR 453, Contract No. 001821
- 12. Approval of Subcontractors to Louis Berger Hawthorne Services, Inc. for Systemwide Facilities Maintenance Services, Contract No. 001910

RISK MANAGEMENT

13. Approval of Cyber Insurance Policy with Homeland Insurance Company of New York (Agreement Value: not-to-exceed \$110,000.00)

TECHNOLOGY/TOLL OPERATIONS

- 14. Approval of Eaton Corporation as a Subconsultant to TransCore, LP for Toll System Upgrade Project, Contract No. 001021
- 15. Approval of Second Contract Renewal with Law Enforcement Systems, LLC for Out of State Division of Motor Vehicles (DMV) Lookups, Contract No. 001410 (Agreement Value: \$450,000.00)
- 16. Approval of Second Contract Renewal with inContact, Inc. for Contact Center as a Service (CCaaS) Platform, Contract No. 001665 (Agreement Value: \$720,000.00)

- 17. Approval of Cooperative Purchase Agreement with 4 Corner Resources, LLC for Information Technology Staff Augmentation Services, Contract No. 001948 (Agreement Value: not-to-exceed \$2,932,644.00)
- 18. Approval of Purchase Order to Amtech Systems, LLC for Encompass 6 AVI Readers (E6 Readers), Project Nos. 417-141, 417-149, 429-153, 528-161, 429-152, 417-150, 528-165, 516-238, 516-237 and 408-315 (Agreement Value \$736,700.00)
- 19. Approval of Purchase Order to Oracle America, Inc. for Database Software Licenses Update and Support (Agreement Value: \$123,145.14)

TRAFFIC OPERATIONS

- 20. Approval of Michael Baker International, Inc. as a Subconsultant to AECOM Technical Services, Inc. for General Systems Consultant Services, Contract No. 001215
- 21. Approval of Interlocal Agreement with the University of Central Florida (UCF) for Wrong-Way Data Collection, Reporting and Resolving of Wrong-Way Driving (WWD) Alerts from CFX Exit Ramps and Mainline Locations, Contract No. 001944 (Agreement Value: not-to-exceed \$237,000.00)
- 22. Approval of Purchase Orders to Florida Highway Patrol (FHP) for Systemwide Off-Duty Support Services (Agreement Value: \$125,000.00)

A motion was made by Commissioner Arrington and seconded by Mr. Madara to approve the Consent Agenda as presented. The motion carried unanimously with all ten (10) board members in attendance voting AYE by voice vote.

E. REPORTS

1. CHAIRMAN'S REPORT

Chairman Parks commented on the following:

Chairman Parks said that during the recent board Master Plan workshops, there were inquiries as
to the make-up of CFX's customer base. Ms. Maikisch will be sharing some of the highlights from a
recently conducted customer opinion survey. As a customer focused agency, this outreach which
included all of the users of CFX's expressways, is an important way for CFX to stay informed of
users' opinions and how as a local agency, the agency might serve them better.

2. TREASURER'S REPORT

Commissioner Constantine reported that as of the end of July, the first month of the new fiscal year, CFX's toll revenue year-to-date was \$54,000,000, which is 9% over budget and 6% over prior year.

Total Operations, Maintenance and Administration expenses were \$3,500,000, which is 6% under budget.

After debt service, the total net revenue available for projects for the year was \$32,500,000.

3. EXECUTIVE DIRECTOR'S REPORT

Ms. Kelley provided the Executive Director's Report in written form.

In addition, Ms. Kelley expanded on the following:

- September's board meeting is all about customer service, in keeping with that theme Ms. Mimi Lamaute will share a few comments from some of CFX's appreciative customers.
- Ms. Lamaute read comments received regarding customers' experiences using CFX's cash lanes and CFX's call center.
- Commissioner Siplin announced the upcoming community event with the local business community being held on October 6, 2022 at the Holden Heights Community Center at 6:00 p.m.
- Ms. Kelley announced that the Florida Department of Highway Safety and Motor Vehicles
 (FDHSMV) has included eight (8) additional CFX FHP officers in their upcoming legislative budget
 request. CFX is looking forward to working with FDHSMV to get the budget measure passed for
 the upcoming budget year.
- She said that Reload, the drive-up customer service program, will soon be expanded to every staffed cash lane across the entire CFX system. The expansion is expected to be completed by November 2022.
- Ms. Kelley detailed Governor DeSantis' announcement regarding proposed legislation.

F. REGULAR AGENDA ITEMS

1. CUSTOMER FIRST CONSIDERATION

Board Member, Jay Madara introduced the proposed expansion of the current CFX discount program for consideration by the Board.

Ms. Lisa Lumbard, Chief Financial Officer, explained that CFX has been offering customer toll discounts since 1998, which is an automatically enrolled service. She detailed the customer first approach which includes free sticker transponders and no account or transaction fees and briefly explained the cash reload drive-up services.

She shared the 10-year timeline of savings provided to customers through the volume savings programs.

Board Members commented and asked questions which were answered by Ms. Lumbard and Ms. Laura Kelley, Executive Director.

A motion was made by Mr. Madara and seconded by Commissioner Smith for approval to discontinue the E-PASS Loyalty Discount Program and implement a new E-PASS Volume Savings Program. The motion carried 9 to 1 with Commissioner Parks, Mayor Demings, Commissioner Constantine, Mayor Dyer, Mr. Madara, Mr. Maier, Mr. Martinez, Commissioner Siplin and Commissioner Smith voting AYE by voice vote and Commissioner Arrington voting NAY.

2. **CUSTOMER OPINION SURVEY**

Ms. Michelle Maikisch, Chief of Staff/Public Affairs Officer, detailed the results of the recently conducted Customer Opinion Survey, which included Pay By Plate, Cash and E-PASS Customers.

Board Members asked questions which were answered by Ms. Maikisch.

(This item was presented for information only. No action was taken by the Board.)

G. BOARD MEMBER COMMENT

The following Board Members commented:

Chairman Parks

Chairman Parks announced the next Board Meeting is scheduled for October 13, 2022.

H. ADJOURNMENT

Chairman Parks adjourned the meeting at approximately 10:13 a.m.

Commissioner Sean Parks

Chairman

Central Florida Expressway Authority

Mimi Lamaute

Recording Secretary

Central Florida Expressway Authority

priorite

Minutes approved on Oct. 13, 2022.

Pursuant to the Florida Public Records Law and the CFX Records & Information Management Program Policy, audiotapes of all Board and applicable Committee meetings are maintained and available upon request to the Custodian of Public Records at (407) 690-5326, PublicRecords@CFXway.com, or 4974 ORL Tower Road, Orlando, FL 32807. Additionally, videotapes of Board meetings are available at the CFX website, www.cFXway.com.